



OWEN SOUND POLICE SERVICE

BOARD POLICY

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Communications and Dispatch

LE-002OSPSB Communications and
Dispatch

It is the policy of the Owen Sound Police Services Board with respect to communications and dispatch services that:

- a) The Police Service will provide the services of a Communication Centre, staffed by members of the Police Service;
- b) The Chief of Police will:
 - I. Ensure that 24 hours a day a member of the Owen Sound Police Service is available to supervise police communications and dispatch services;
 - II. Ensure that police officers on patrol have a portable two-way voice communication capability that allows the police officers to be in contact with the communications centre when away from their vehicle or on foot patrol;
 - III. In consultation with the Owen Sound Police Service Communication Centre, establish procedures and processes on communications and dispatch services, including ensuring that persons providing these services meet the requirements of the *Adequacy Standards Regulation*;
 - IV. Regularly monitor and evaluate the management and effectiveness of the communications/dispatch centre;

- V. Establish a procedure that sets out when more than one officer will respond to an occurrence or call for service; and
- VI. Ensure that Communicators and those supervising them have successfully completed the required Ministry accredited training or acquired the Ministry approved equivalent competencies.

Chair

Date