

# Owen Sound Police Services Board

May 24<sup>th</sup>, 2023

## PUBLIC SESSION MINUTES

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<b>Members Present:</b>	<b>J. Thomson (Chair), G. Pierce, S. Kukreja, I. Boddy, B. O’Leary</b>
<b>Management Present:</b>	<b>Chief C. Ambrose, Inspector J. Fluney, Inspector D. Bishop</b>
<b>Guests Attending:</b>	<b>Cst C. Obillios, S. Bell-Matheson- Director of Corporate Services, M. Gloade- Strategic Analyst, D. Sprague- Ministry of the Solicitor General, T. Simmonds- City Manager</b>
<b>Minutes:</b>	<b>K. Wardell</b>

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### 1. Call to Order

Chair Thomson called the meeting to order at 10:05 a.m.

### 2. Land Acknowledgment

I would like to respectfully acknowledge that we are meeting on the traditional lands of the First Nations and has been inhabited by Indigenous peoples from the beginning. In particular, I acknowledge the history, spirituality, and culture of the Territory of the Anishinabek Nation; the People of the Three Fires known as Ojibway, Odawa, and Pottawatomi Nation and further give thanks to the Chippewas of Saugeen, and the Chippewas of Nawash, known collectively as the Saugeen Ojibway Nation, as the traditional keepers of this land. We recognize and deeply appreciate their historic connection to this area as well as the contributions of Métis, Inuit, and other Indigenous peoples whose ancestors shared these lands and waters. May we live with respect for each other on this land and live in peace and friendship with all its diverse peoples.

A moment of Silence was observed in honour of Sgt. Eric Mueller who lost his life in the line of duty.

*“Prior to today’s meeting, the Board met in closed session to review and discuss matters that in their opinion fell under Section 35 (4) of the Police Services Act, R.S.O 1990 c. P.15 and as per the Owen Sound Police Services Board BY-LAW NO. 2019-01 Section 19.1 Closed Items.”*

### 3. Approval of the Agenda

Chair Thomson added 2 items under 18. Other Items and New Business b) OSPSB Board Account and c) OSPSB Labour Committee.

**Moved by G. Pierce, seconded by S. Kukreja.**

*“That the agenda dated May 24, 2023, be approved with the addition of two items under 18. Other Items and New Business b) OSPSB Board Account and c) OSPSB Labour Committee.”* **CARRIED**

**4. Declaration of Conflict of Interest arising out of the Minutes and Matters Listed on the Agenda. HEARING NONE**

**5. Presentations, Deputations, and public question period.**

- a) Police Interactions Training aid presented by Cst C. Obillios
- b) Citizens Police Academy presented by M. Gloade

**6. Confirmation of the Minutes of the Public Session held May 24, 2023.**

**Moved by G. Pierce, seconded by I. Boddy.**

*“That the minute’s dated March 27, 2023, be approved.”* **CARRIED**

**7. Business arising out of the Public Session Minutes of March 27, 2023.**

Chair Thomson noted a few items from the March 27, 2023, minutes:

1. That a new policy is to be drafted dealing with a full or partial refund of taxi plate fees. This item is still a work in progress.
2. The operations plan has been finalized and will be or has been uploaded to the website.
3. A time was to be arranged with the city for M. Gloade to present the results of the public survey done earlier this year as well as the operations plan and copies of the operations plan to be provided to the city council and staff.
4. There was a request from Crime Stoppers for funding of \$2500.00 in each of the next two years. The motion was:

*“That the OSPSB approves a contribution of \$2500.00 to Crime Stoppers of Grey Bruce for the 2023 fiscal year and that Crime Stoppers of Grey Bruce is to supply a list of contributors and their amounts for 2023 in order to be considered for additional funding of \$2,500 in 2024.*

Chair Thomson contacted Peter Reid regarding our donation to Crime Stoppers and he agreed to provide us with a list of municipal donors for 2023 to support 2<sup>nd</sup> payment.

## **8. Correspondence received.**

- a) Crime Stoppers Grey Bruce Tipster Magazine Spring 2023 Edition
- b) Letter from Ryan Teschner new Inspector General of Policing of Ontario
- c) Letter from L. Montgomery regarding STR Issue
- d) OSPS to implement NG911 to Gananoque
- e) Compliment

## **9. Chairman's Report**

Chair Thomson provided an update from the OAPSB Zoom meeting he attended on May 10<sup>th</sup>, 2023.

On March 1st, 2023, the OAPSB hired two new employees: an Engagement Training Officer and a Curriculum Developer Training Officer. They have been collaborating on a needs assessment for the OAPSB ancillary training program, which is being funded by the Solicitor General's office.

The ministry is working on mandatory training modules, with the initial training expected to be approximately three hours of online learning. Completion of this training will be a prerequisite for board members to participate in board meetings.

Recognizing the need for additional board training beyond the mandatory modules, Pamela is working with the Curriculum Developers to ensure alignment between the mandatory requirements dictated by legislation and the OAPSB's ongoing training program. A needs assessment is also being conducted to identify any differences between the PSA and the CSPA for training purposes.

Executive Director Lisa Darling has been involved in various activities over the past two months, including collaboration with CAP-G to develop an MOU for resource sharing and joint learning opportunities. Lisa has also joined the collaborative Working Group on Rebranding and Marketing the Policing Profession and continues to work with the Ministry on training and reviewing draft regulations for the CSPA. Other tasks include finalizing content for the upcoming spring conference and AGM, launching the new OAPSB app, conducting a Section 31 salary review, developing a board evaluation and performance monitoring document, creating a media training kit for board spokespersons, and addressing ongoing issues related to mental health calls and hospital wait times in certain areas of the province.

Noteworthy updates also include the consolidation of five police services boards into one in Northumberland County, the nomination of Patrick Weaver (Chair of OAPSB) to sit on CAPG's board, and the author's recent involvement as a scrutineer in the virtual election of directors for OPP boards representing various zones on the OAPSBs.

## **10. Governance**

- a) Update on progress with By-law/policy review plan

On Monday, May 15, 2023, the board convened and examined a total of 98 board policies, as presented by Dave Preston, our consultant assisting with the review. Apart from seven policies, all others were granted approval during the meeting. The list that has been shared includes the policies that received approval.

**Moved by G. Pierce, seconded by B. O'Leary.**

“That the final approval be granted for the reviewed and updated 91 policies”  
**CARRIED**

Chair Thomson added the policies that are awaiting updates and final review will be presented for the board's final approval during our meeting on July 5th. They include:

- i. AI 011OSPSB – Framework for annual reporting
- ii. LE-007OSPSB Hate/Bias Motivated Crime
- iii. LE 008OSPSB – Hate Propaganda
- iv. OSPB General Policy – 001 Policy Development
- v. OSPB General Policy - Admin 003 - Board Governance
- vi. OSPB General Policy - Admin 016 – Financial Management
- vii. OSPB General Policy - Admin 018 – Reimbursement of Expense

## **11. Reports from Inspector D. Bishop**

- Inspector Bishop presented the following reports.
  - a) Criminal Investigations Branch
  - b) Drug Enforcement and Intelligence
  - c) Auxiliary Unit Report
  - d) Community Oriented Response & Enforcement Unit

## **12. Reports from Inspector J. Fluney**

- Inspector Fluney presented the following reports.
  - a) Collision Statistics

- b) Community Services Office
- c) Lost Hours and Training
- d) Front Line Patrol

### **13. Reports from Director of Civilian Services K. Fluney**

- Inspector Bishop presented the following reports on behalf of Director Bishop
  - a) Board By-laws - 2022 and 2023
  - b) Court - 2022 and 2023
  - c) Records - 2022 and 2023

### **14. Report from Director of Corporate Services S. Bell-Matheson**

S. Bell- Matheson and M. Gloade delivered a presentation to the board relating to the Owen Sound Emergency Communication Services.

### **15. Report from Director of Information Technology Services C. Hill**

- Chief Ambrose presented the report on behalf of Director Hill

### **16. Financial Reports from the Chief of Police**

- a) Financials

Chief Ambrose mentioned that there is no comprehensive financial report available for this month. The newly appointed financial coordinator is currently addressing a backlog spanning over 7 months. Upon review of the budget, it is projected that there will be an excess of \$164,000 primarily attributed to court costs. It should be noted that the court grant has been reduced by \$50,000 due to expenses incurred during the COVID-19 pandemic.

- b) Approval of Outstanding Accounts for Payment

To be added to July's board meeting for approval of outstanding accounts for payment.

### **17. Operating Reports from the Chief of Police**

- a) Chief's Activity Report

As there were no requests for action in the above reports, which were provided for information purposes, will be placed on file with the minutes of this meeting for future reference.

### **18. Other Items and New Business**

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a) OSPSB Website Update

K. Wardell provided a review of the OSPSB website. Chair Thomson noted that with the departure of Member J. Sampson, there is a vacancy on the Website Review Committee, and put it out to the board for a volunteer to help with the review.

b) Charity of Choice

Chair Thomson noted that Triton has inquired which charity to allocate the proceeds from third-party records checks conducted through Triton. Once a charitable organization has been decided Triton will initiate further communication to determine the precise donation amount and offer a tax receipt if applicable.

**Moved by I. Boddy, seconded by G. Pierce.**

*“That through the Owen Sound Hospital Foundation the money be directed to The Bayview Wellness Centre be approved.” **CARRIED***

Member I. Boddy had to depart from the meeting at 11:53 a.m. due to a prior commitment.

c) Updated Signing Authority

Chair Thomson noted that the bank will not accept titles to update signing authority and that names need to be added to the minutes.

**Moved by G. Pierce, seconded by I. Boddy.**

*“That the signing authority at the bank be updated by removing names of former board members and adding the Chair- John Thomson, Vice Chair- Garth Pierce, Chief of Police- Craig Ambrose, Financial Coordinator- Jeff Hawke, and one or both Inspectors – Jeff Fluney, and Dave Bishop. Any two of the authorized individuals may sign, with one being from the board and one from the service.” **Carried.***

d) Labour Committee Collective Agreement

Chair Thomson added that again with Member Sampson’s departure, there is a vacancy on the labour committee. He put forth for a volunteer, Member O’Leary agreed to sit on the committee.

Member I. Boddy had to depart from the meeting at 11:53 a.m. due to a prior commitment.

## **19. Annual Report**

a) Missing Persons Act, 2018

D. Bishop presented the annual report and noted it will be posted on the website.

## **20. Termination of the Public Meeting**

As the board had dealt with all of the items on the agenda, and there being no additional business to conduct, the chair declared the open session to be terminated at 11:58 a.m.

**Next Meeting: July 5<sup>th</sup>, 2023**

Ministry of the Solicitor General

# De-escalation Training and the Public-Police Interactions Visual Training Aid

Presented to: Ontario Police Service  
Boards

Division: Public Safety Division

Date:

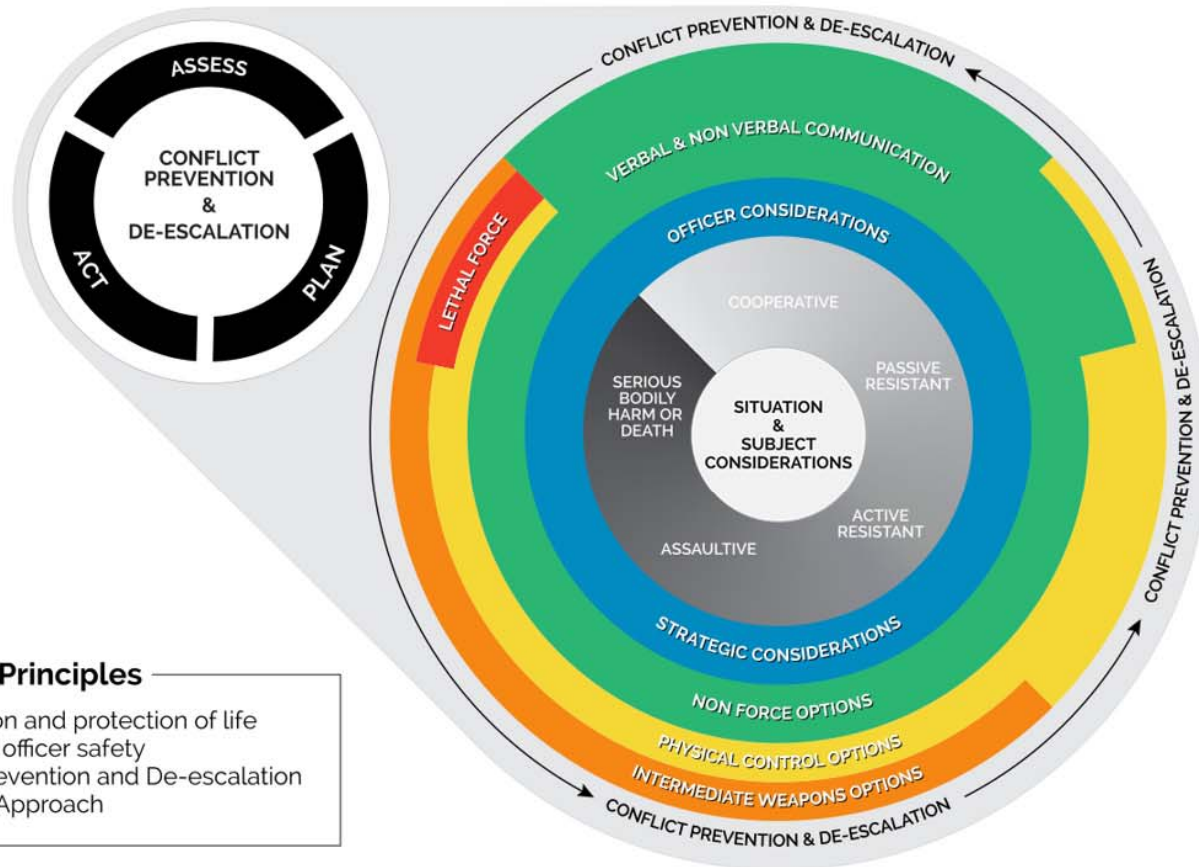


# Purpose

To provide a technical briefing to Ontario Chiefs of Police on:

- 2023 Ontario Public-Police Interactions Visual Training Aid; and
- Next Steps of Key Deliverables.

# 2023 Ontario Public-Police Interactions Visual Training Aid



**Guiding Principles**

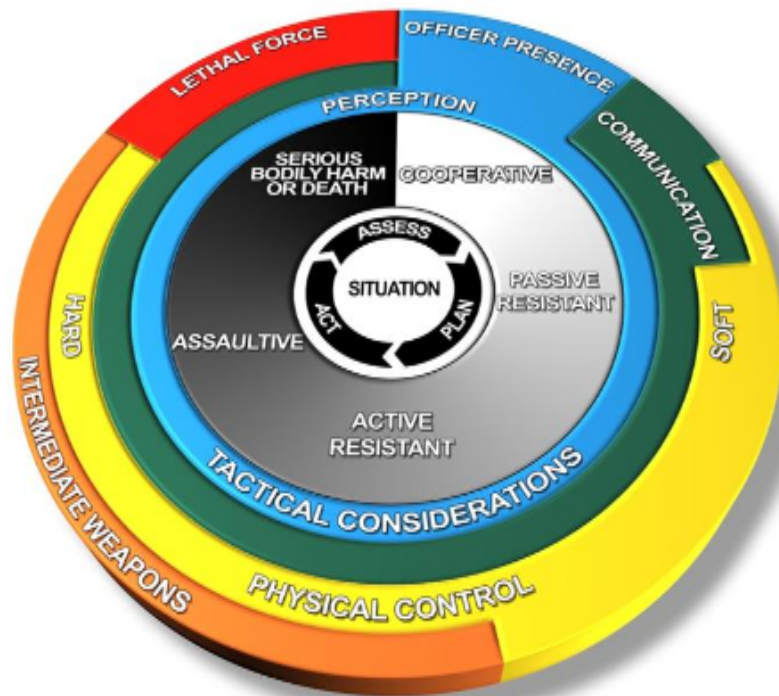
- Preservation and protection of life
- Public and officer safety
- Conflict Prevention and De-escalation
- Relational Approach

The officer continuously assesses the interactions and selects the most reasonable option(s) relative to the subject and circumstances given available resources and time.



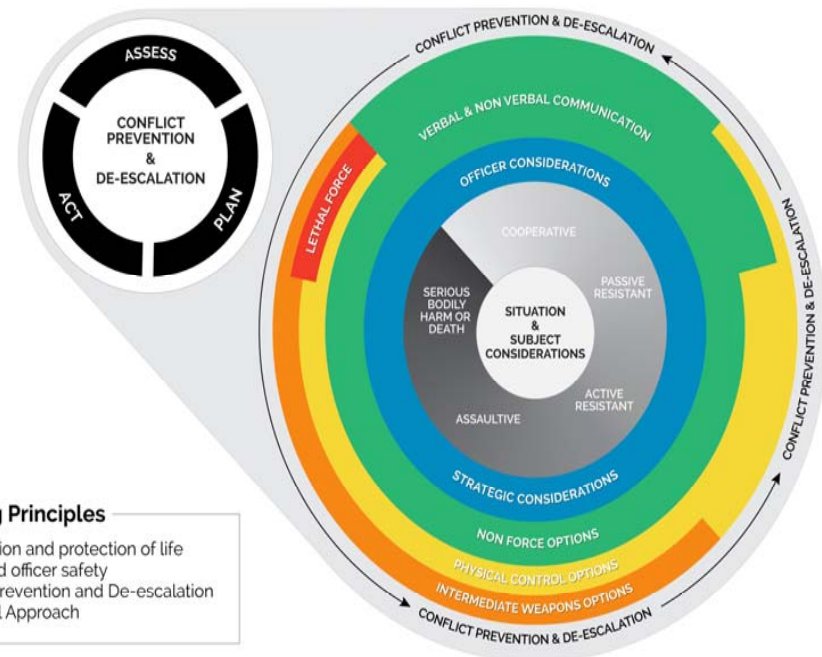
# 2004 Model vs. 2023 Visual Training Aid

Ontario Use of Force Model  
(2004)



The officer continuously assesses the situation and selects the most reasonable option relative to those circumstances as perceived at that point in time.

Ontario Public-Police Interactions Training Aid



The officer continuously assesses the interactions and selects the most reasonable option(s) relative to the subject and circumstances given available resources and time.

# Updated Visual Training Aid (August 2022)

- The Ontario Police College (OPC) led the development of the new proposed visual training aid on the Use of Force model in consultation with Subject Matter Experts and academics from Carleton University, Wilfrid Laurier University (WLU), Seneca College, and the Ontario Provincial Police.
- Highlights of the proposed model include:
  - “pull out” on graphic to emphasize de-escalation is core to the “assess, plan, act” and “assess, plan, act” is a foundational element;
  - use of new terminology (e.g., strategic considerations and non force options instead of tactical considerations);
  - the addition of “subject” within the “situation” in the centre of the graphic to signal equal consideration of both elements, including subject’s mental/emotional state;
  - orientation, size, and location of graphical elements adjusted to either de-emphasize or emphasize various elements;
  - inclusion of guiding principles of the training aid;
  - lethal force is at a ten o’clock position; and,
  - directional arrow within the conflict prevention and de-escalation ring to illustrate assessment of options to prevent/de-escalate behaviours and/or force.

# Public-Police Interaction Visual Training Aid – Overview of Components

## Assess – Plan – Act (Black Ring)

Assess-Plan-Act process is transactional and occurs across each phase of an incident. Officers continually monitor and assess all areas of consideration depicted in the Model, acting on their assessments and decisions accordingly. Throughout, and as time is available, officers should seek to challenge personal biases, assumptions and stereotypes.

### Assess

- The process of assessment includes assessing the situation, subject, officer, and strategic considerations, as well as subject behaviours and the viability of de-escalation strategies.
- Each area of consideration intersects with the others and needs to be examined collectively.
- Careful consideration of factors assist officers in understanding and responding to an incident and explaining how it was perceived, assessed, and responded to.

### Plan

- An officer's ability to create and deploy a plan is relative to factors such as the amount of time to assess, the degree of threat the incident poses, the officer's perception of and ability to manage the threat, the urgency to act in response to the threat, and the cognitive/physical limitations of stress-induced situations.
- The choice of options are informed by a three-part test (NRA test) which requires officers to ask themselves if their actions are **Necessary**, **Risk effective**, and **Acceptable** on legal, civil, and moral grounds.

### Act

- Represents the result of the officer's ongoing assessment and planning and may include direction and/or input from other police agencies and other personnel.
- Officers must continuously demonstrate situational awareness, attending to all areas of consideration and potential response options identified in the Model until the interaction reaches a conclusion.

## De-escalation (White Circle)

Conflict Prevention and De-escalation are the chief aim of the Model as a whole. All categories of consideration embedded within the Model inform the officer's assessment of the incident and their approach/choice of conflict prevention or de-escalation strategies.

### De-escalation Strategies

- Employing a relational approach when appropriate
- Using verbal and non-verbal communication
- Assessing the viability of employing non-force tactics preceding force options (Managing imminence)
- Working cooperatively with the subject to resolve the situation
- Treating the subject and the public fairly, with dignity and respect

### Imminent Threats

- Imminent threats pose the greatest risk to public and police safety, potentially limiting the officer's ability to leverage the full range of strategic and communication options to de-escalate.
- Imminent threats consist of three elements: Intent, Means/Ability and Opportunity.

### Mental Health Crisis

- A high-risk crisis situation vs a low-risk crisis situation is a subject & Situational consideration that affects what strategies are viable
- Time permitting, a professional and competency based approach using appropriate de-escalation strategies by police can enhance the de-escalation process.

# Public-Police Interaction Visual Training Aid – Overview of Components *continued...*

**Situational Considerations (white circle)**

- When an officer responds to an incident, they must assess various aspects of the immediate situation including: environment (weather conditions, location, time of day), and number of subjects/officers

**Subject Considerations (white circle)**

- Assessment includes information known about the subject, their intent or emotional/mental state (person in crisis), physical size/strength of subject, and subject’s proximity to weapons.

## Subject Behaviours (Grey Circle)

**Co-operative**

- Subject interacts with the officer and responds appropriately to their presence/communication.

Compliance

**Resistant (Passive)**

- Subject fails to cooperate with the officer’s lawful direction.

Verbal refusal, remaining physically still/limp

**Resistant (Active)**

- Subject uses non-assaultive physical action to resist and officer’s lawful direction or attempts at physical control.

Pulling or running away to prevent or escape control

**Assaultive**

- Subject, by act of gesture, threatens, attempts, and/or successfully applies force to another.

Kicking, punching, blading of the body

**Serious Bodily Harm / Death**

- Subject exhibits actions that the officer reasonably believes are intended to, likely will, or have already caused serious bodily harm / death to any person.

Assaults with a knife, firearm or any weapon

**Officer Considerations (Blue Circle)**

- Concurrent to examining situational and subject factors, officers need to gauge how these factors intersect with their own personal characteristics (strength/fitness, training, mental well-being), their perceptions of the incident (lived experience, specialized training), their ability to manage stress and their choice of response options.

**Strategic Considerations (Blue Circle)**

Non-Force Tactics		Resources	
<ul style="list-style-type: none"> <li>Isolation, Containment</li> <li>Evacuation</li> <li>Officer positioning / repositioning</li> <li>Increasing time/distance</li> </ul>	<ul style="list-style-type: none"> <li>Cover, concealment, barriers</li> <li>Disengagement and consequences.</li> </ul>	<ul style="list-style-type: none"> <li>Number of officers, including uniform and equipment</li> <li>Availability of back-up</li> <li>Mobile Crisis team</li> <li>Tactical Team, K9</li> </ul>	<ul style="list-style-type: none"> <li>Incident commander</li> <li>Command post</li> <li>Medical</li> <li>Subject Matter Experts</li> </ul>

# Public-Police Interaction Visual Training Aid – Overview of Components

*continued...*

Response Options (Green to Red Circle)		
Response options may be employed independently or in combination to enable officers to manage the interaction. The dynamic nature of the interaction requires continual assessment and response options selected may change at any point.		
<b>Non-force Options</b>	<ul style="list-style-type: none"> <li>The Model identifies non-force verbal/physical de-escalation options officers can use toward the de-escalation process.</li> </ul>	ICEN (isolate, contain, evacuate, negotiate), repositioning, disengage
<b>Verbal &amp; Non-verbal Communication</b>	<ul style="list-style-type: none"> <li>Use of verbal and non-verbal communication strategies to assist in managing a subject/situation or resolving an interaction peacefully</li> </ul>	DePICT, officer body language/verbal
<b>Physical Control Options</b>	<ul style="list-style-type: none"> <li><b>Soft</b> - Control oriented and have a lower probability of causing injury.</li> </ul>	Restraining techniques
	<ul style="list-style-type: none"> <li><b>Hard</b> - Intended to stop a subject's behaviour and/or allow follow up control techniques and have a higher probability of causing injury.</li> </ul>	Grounding, strikes
<b>Intermediate Weapons Options</b>	<ul style="list-style-type: none"> <li>Use of less-lethal weapons which are not intended to cause serious injury or death.</li> </ul>	Impact weapons, conducted energy weapons, aerosols
<b>Lethal Force</b>	<ul style="list-style-type: none"> <li>This last resort option involves the use of any weapons or techniques reasonably likely to, cause serious bodily harm or death.</li> </ul>	Firearm

# Next Steps / Timelines

## January – March 2023

1. Finalize training materials and incorporate into Use of Force Trainer course and the BCT program.
2. Distribute finalized training materials to police services in preparation for implementation in in-service requalification training.

## Early April 2023

1. Roll out of new model, framework, and training in April 2023 Use of Force Trainer course.
2. The OPC to hold a workshop with existing Use of Force Trainers to provide them with updated training materials.

## Late April 2023

1. Roll out of new model, framework and training in May BCT intake.
2. Police services roll out of new training in in-service requalification.



# Questions?



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Inaugural OSPS Citizens Police Academy (CPA)  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For Information

### INAUGURAL OSPS CITIZENS POLICE ACADEMY:

#### Background

One of the goals of the OSPS' 2020-2022 Operations Plan was to develop and deliver a Citizens Police Academy (CPA). Although the launch of this program was delayed due to the Covid pandemic, OSPS ran the inaugural CPA Course from January to March 2023. This report provides an overview of the program, evaluation feedback from the participants, and next steps for the continuation of OSPS' CPA.

For the first OSPS CPA, 24 applications were received in November and December 2022. Due to the size of the classroom, the participant number was limited to 24 and therefore all interested community members were able to participate. Seven classes were scheduled on Wednesday evenings from 6:30-8:30 pm, covering the following topics:

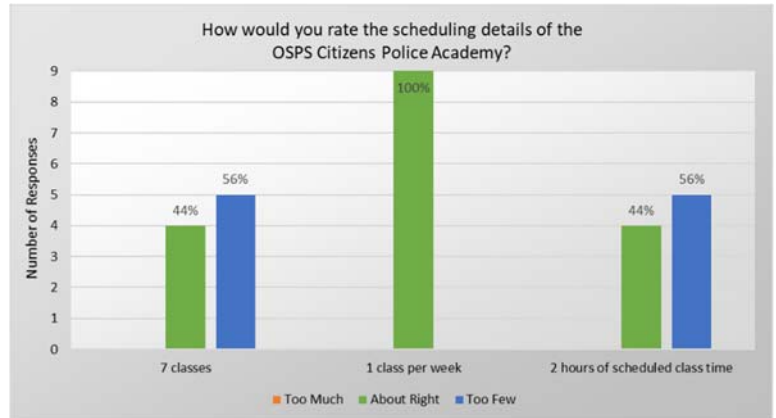
1. Introduction, overview of policing in Owen Sound, and tour of station
2. Community Services, Communications, and a day in the life of a Dispatcher
3. Forensic identification, and a tour of the forensic lab
4. Technical support for investigations, and drug identification
5. OSPS court services, and tour of the Grey County Court House
6. Training, defensive tactics, and a day in the life of an officer
7. Criminal Investigations Branch, complex investigations, and CPA graduation

During the course, over 20 different OSPS members and a team of YIPI students volunteered and adjusted their schedules to help with course arrangements, welcoming participants to the police station each week, sharing their policing expertise through hands-on demonstrations and presentations, and answering innumerable questions. Each class went well beyond the 8:30 pm scheduled end-time, with participants choosing to stay to learn more. Regular attendance each week was between 17-20 people. For one class, a zoom option was added due to weather.

#### Evaluation Feedback

An on-line evaluation survey was conducted to gather feedback from the course. A total of nine individuals responded to the online survey. Overall the feedback was very positive - some highlights are included below.

All feedback on the classroom facility, refreshments, course material, and other logistics was rated “Good” or “Excellent”. In terms of the scheduling, 56% or 5 respondents felt that seven classes were “Too Few”, and 56% felt that two hours of class time was too few (compared to 44% or 4 respondents who felt the number of classes and class time was “About Right”). Respondents seemed to enjoy the program, for example:



*“The time flew by, so adding a few weeks to it wouldn’t hurt”*

*“Class could be scheduled for three hours with everyone being so knowledgeable and the content being so interesting”.*

*“It should be a continuous academy.”*

The evaluation survey asked specific questions about each week’s content, content delivery, and if they would like to learn more on each topic. Feedback was very positive, with suggestions that will be considered for future improvements, for example:

*“The respect between all members of the OSPS is evident and admirable. This was an eye-opening presentation into the actual work OSPS does for our community and has been a talking point of conversation for me since. Many do not realize the volume of calls you handle in a day and when I have shared this information, people are shocked.”*

*“Would be interesting to see inside a cruiser and learn about the equipment etc in there.”*

*“Regarding Dispatchers, I was sad to admit that until this presentation I did not realize the depths of the position they hold for our community. I have a whole new appreciation for the work they do each day.”*

*“The presenters were great. They really demonstrated their passion and interest in their jobs.”*

*“We all know the 'fictional' view of forensics, it was good to learn the reality. The information about the fingerprinting exams and studies was astonishing.”*

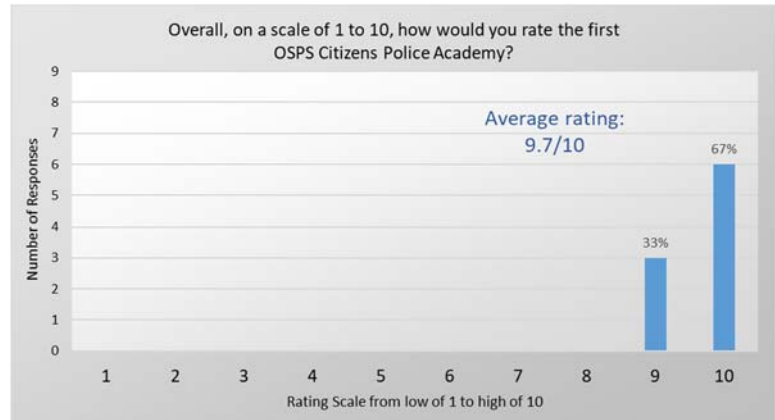
*“Really great presentation it was very informative to learn more about the technical supports used I know I had no idea how vast they are for being such a small service.”*

*“I felt like this could almost be two classes. Some visual or hands on learning in the gym upstairs could have been cool. But for the time allotted it was a great class.”*

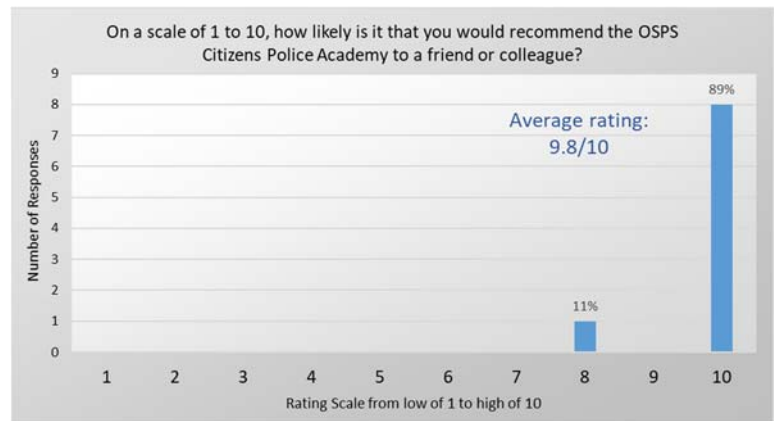
*“...the Detective was very engaging and showed how such horrific crimes affect the victims the most.”*

*“I just want to say thank you to each and every person who assisted in bringing this Academy to fruition. I am very grateful and look forward to proudly sporting my new t-shirt!”*

Overall, on a scale of 1 to 10, respondents to the evaluation survey scored the first CPA course with an average of 9.7/10.



When asked how likely it is they would recommend the CPA to a friend or colleague, on a scale of 1 to 10, the average score was 9.8/10.



In closing comments, respondents provided additional insight on how their view of policing had changed following their participation in the CPA, for example:

*"I am floored at the amount of specialized services that the OSPS offers within the community. I had no idea about the different units that are available to us here in Owen Sound. Community policing is very important to me, so it is great to see how much effort OSPS puts towards building relationships within the community."*

*"I always knew it was an important service for our community but I did not truly understand the depths of it. Every single person plays such a large role in not only keeping our community safe but also takes the initiative to move efforts forward for the betterment of all."*

*"I really enjoyed getting a closer look and more information on what OSPD offers and how involved they are with the community. Allowing citizens into your house to make things more comfortable for community members and giving eye opening information is a great idea."*

## Next Steps

With the positive feedback from the community and ongoing support from our dedicated members, OSPS plans to continue offering the CPA. A modified, three-session Youth CPA will start on July 5<sup>th</sup>. A Fall CPA session is scheduled to start October 11, 2023. Applications will be accepted in August. An internal CPA committee is reviewing feedback and making some adjustments for continuous improvement.

**FINANCIAL/RISK IMPLICATION(S):**

Participation in the CPA is offered free to community members. It is estimated that the cost to OSPS for a session of the CPA is approximately \$750, including mainly expenses for weekly refreshments and t-shirts for participants.

**OPERATIONS PLAN:**

Continuing to provide the opportunity for community members to learn about the OSPS supports the strategic priorities of Sustainability and Our Members. Raising community awareness about policing, different sworn and civilian roles in a police organization, and showcasing OSPS members' expertise and passion for their careers also fosters the Operations Plan goal to promote and plan for long term succession.

**ATTACHMENT(S):**

OSPS Citizens Police Academy (CPA) Presentation

**SUBMITTED BY:**

Inspector Dave Bishop  
Special Constable Jason Cranny, Community Services Officer  
Amy Gaviller, Executive Assistant  
Margaret Gloade, Strategic Analyst



# Inaugural OSPS Citizens Police Academy (CPA)

Presentation to the Owen Sound Police Services Board

May 24, 2023



Owen Sound Police Service



*For Immediate Release*

## MEDIA RELEASE

Thursday November 17th, 2022

### Owen Sound Police Launch Citizen's Police Academy

Have you ever wondered what policing in Canada is really like? The Owen Sound Police Service is excited to announce the launch of their inaugural Citizens Police Academy, an opportunity for interested community members to take a deep dive into the world of policing operations here in Owen Sound.

The new program will launch January 18<sup>th</sup>, 2023 and will run for 6 consecutive Wednesday evenings from 6:30 pm to 8:30 pm, ending on February 22<sup>nd</sup>, 2023, to be held at the police station at 922 2<sup>nd</sup> Ave. W., Owen Sound. Each night will involve subject matter experts presenting on such topics as complex criminal investigations, forensic identification techniques, police communications and dispatch, technical surveillance and digital evidence, and the courts and criminal justice system.

The program is free of charge and is open to anyone with an interest in policing and a desire to learn. The Academy size will be limited to 20 persons, however the Service plans to make this a recurring program which will allow for future opportunities. Interested persons are asked to complete an application online at the Service's website at [www.owensoundpolice.com](http://www.owensoundpolice.com). Candidates must be 18 years of age or older, and due to the nature of the course curriculum, a security check will be conducted for applicants. Preference will be given to persons who reside or work in Owen Sound, and due to class size limitations not all applicants can be accommodated.

Questions about the program can be directed to Amy Gaviller at 519-376-1234 Ext. 210, or to [agaviller@owensoundpolice.com](mailto:agaviller@owensoundpolice.com).

Inspector Dave Bishop  
Owen Sound Police Service  
Community Partners

### Citizen's Police Academy

Start: January 18, 2023

End: February 22, 2023

Wednesday Nights

6:30pm - 8:30pm

Limited spots available



The Owen Sound Police Service is located at 922 2nd Avenue West, Owen Sound, Ontario. Police officers and civilian support staff provide 24 hour, 7 day a week policing services responding to a wide variety of calls for service in the City of Owen Sound.

The dedicated members of the Owen Sound Police Service demonstrate the meaning of our motto, "Community Partners".



### Want more information?

Contact Amy Gaviller at:

Phone: 519-376-1234 Extension: 210

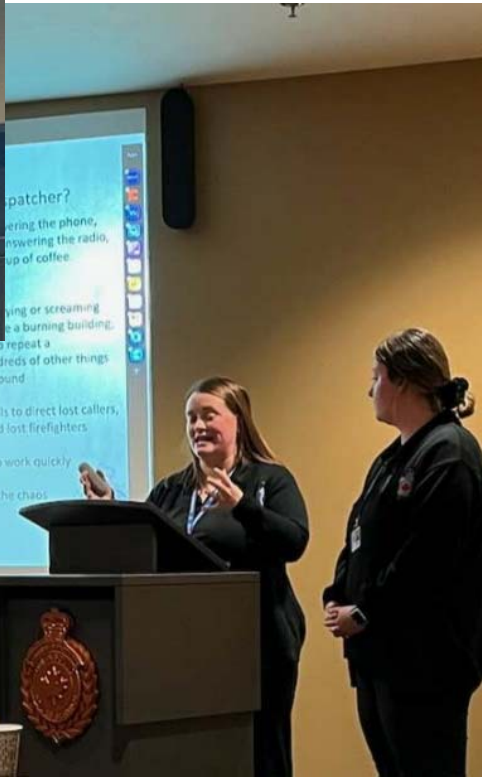
E-mail: [agaviller@owensoundpolice.com](mailto:agaviller@owensoundpolice.com)

Owen Sound Police Service  
Presents

## Citizen's Police Academy

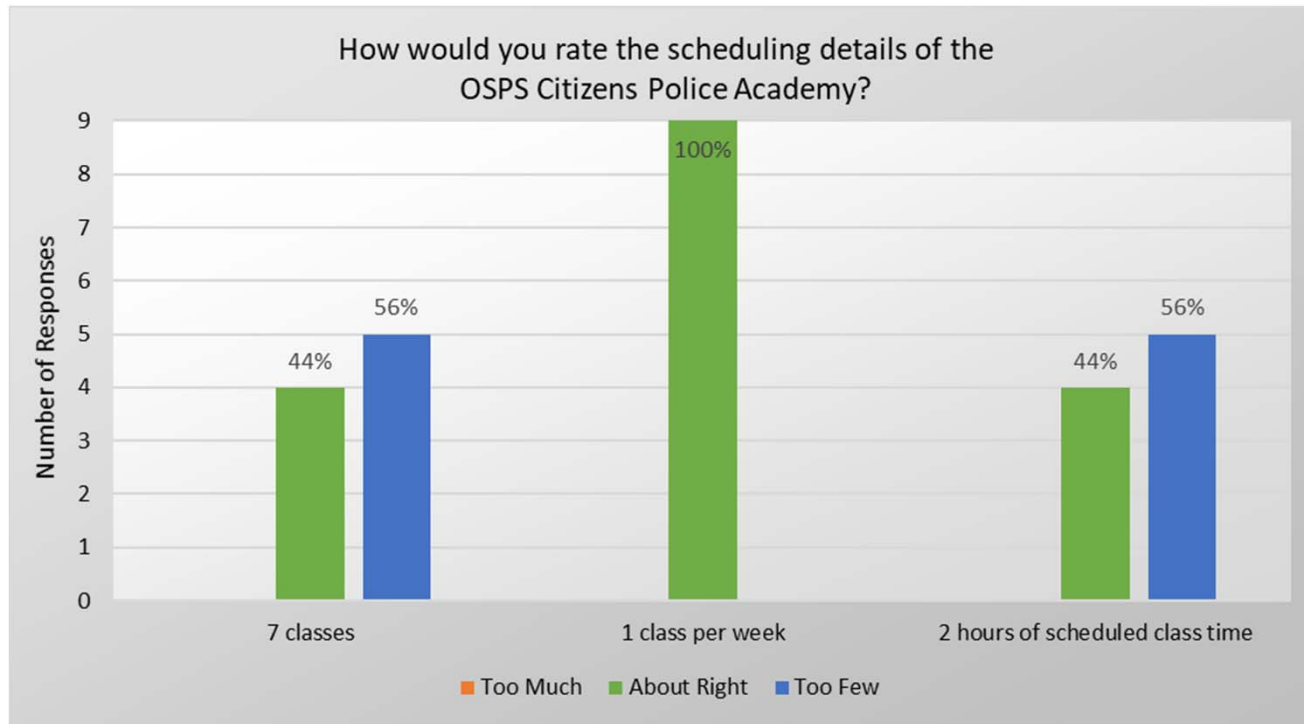


[www.owensoundpolice.com](http://www.owensoundpolice.com)





*The time flew by, so adding a few weeks to it wouldn't hurt*



*It should be a continuous academy.*

*Class could be scheduled for three hours with everyone being so knowledgeable and the content being so interesting*



*Regarding Dispatchers, I was sad to admit that until this presentation I did not realize the depths of the position they hold for our community. I have a whole new appreciation for the work they do each day.*



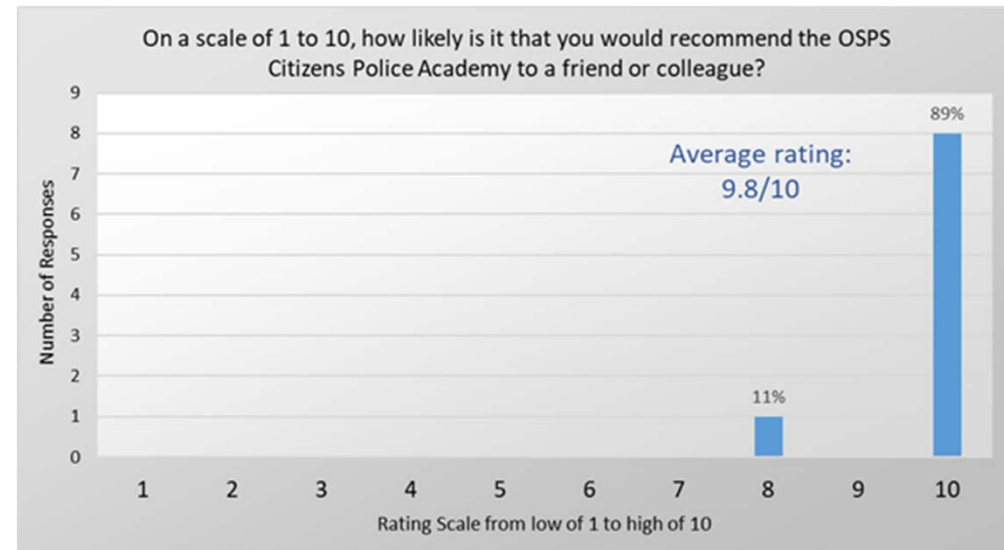
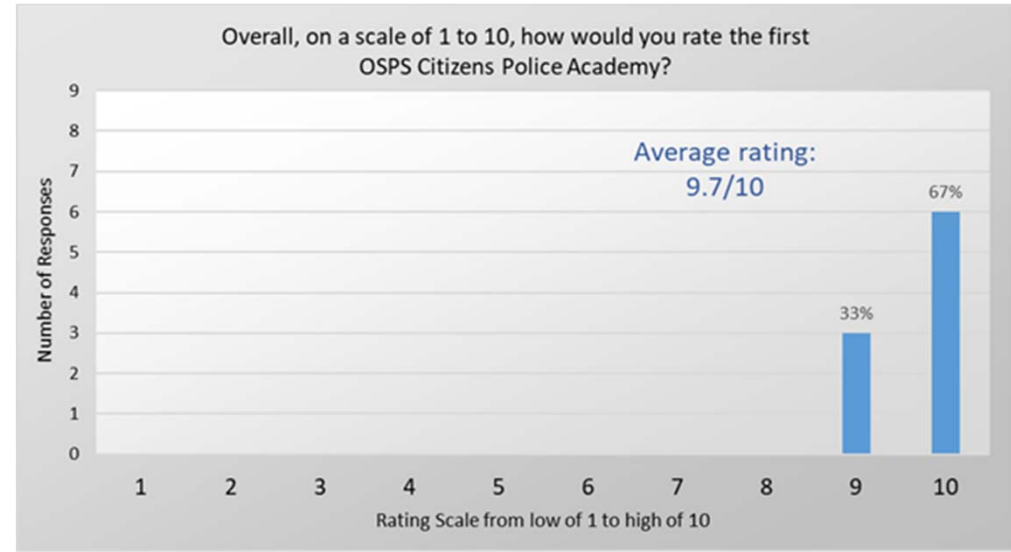
*Really great presentation it was very informative to learn more about the technical supports used I know I had no idea how vast they are for being such a small service.*

*We all know the 'fictional' view of forensics, it was good to learn the reality. The information about the fingerprinting exams and studies was astonishing.*

*...the Detective was very engaging and showed how such horrific crimes affect the victims the most.*

*The presenters were great. They really demonstrated their passion and interest in their jobs.*





*I am floored at the amount of specialized services that the OSPS offers within the community. I had no idea about the different units that are available to us here in Owen Sound. Community policing is very important to me, so it is great to see how much effort OSPS puts towards building relationships within the community.*

*I always knew it was an important service for our community but I did not truly understand the depths of it. Every single person plays such a large role in not only keeping our community safe but also takes the initiative to move efforts forward for the betterment of all.*

*I just want to say thank you to each and every person who assisted in bringing this Academy to fruition. I am very grateful and look forward to proudly sporting my new t-shirt!*

*I really enjoyed getting a closer look and more information on what OSPD offers and how involved they are with the community. Allowing citizens into your house to make things more comfortable for community members and giving eye opening information is a great idea.*



# Winter 2023 CPA Class Photo



# Next Steps

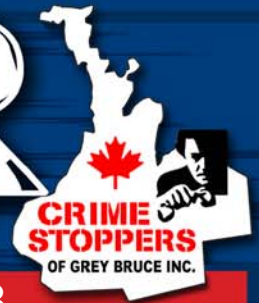
- Will continue offering Citizens Police Academy
- Modified Youth CPA this summer – to start July 5
- Fall CPA – to start October 11
- Minimal costs outweigh benefits:
  - Raises community awareness about policing
  - Showcases OSPS members' expertise and passion for their policing careers
  - Promotes future recruiting and volunteering



Questions?



# TIPSTER



Crime Stoppers of Grey Bruce

SPRING 2023



*Turning off the supply of victims*





**XXXI**



**XXXI**



**31<sup>ST</sup> ANNIVERSARY**



***We're Moving Forward!***



Bayshore Broadcasting, Germania Mutual Insurance Company, and MacLean's Ales take pleasure in inviting you to attend the *31st Annual Golf Tournament* in support of

***Crime Stoppers of Grey Bruce***

Saugeen Golf Club will be the host venue with tee-off set to go  
**Thursday, June 1, 2023**

Through the support of participants and sponsors this annual golf tournament has raised over \$600,000 to benefit this community-based charity.

**Tournament Entry Fee includes:**

All golf related activities, all meals, 31st Anniversary Souvenir and all post-play festivities, including the Grand Prize Draw. Last, but not least, a chance to mingle with the guest celebrities of the day.

This tournament will fill up again this year and you are requested to complete and return the registration form by **April 28, 2023**.

Thank you for being a past supporter. The organizers look forward to hosting you and your fellow golfers at Saugeen Golf Club in support of ...

***Crime Stoppers of Grey Bruce***

**TO REGISTER A TEAM OR BECOME A SPONSOR:** Please contact Elena DeBono at Germania Mutual Insurance 1-888-418-7770 ext. 260, or [CSGBgolf@germaniamutual.com](mailto:CSGBgolf@germaniamutual.com)

*Joe Dietrich  
Tourney Co-Chair*

*Evan Hayter  
Honorary Tourney Co-Chair*

*Dan Hill  
Tourney Co-Chair*

**bayshore  
broadcasting**



Official Event Title Sponsors



# Spring 2023 Edition

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# Crime Stoppers of Grey Bruce

## Program Coordinator's Quarterly Report January 1 To March 31, 2023

Drew Kalte - Program Coordinator

### Tip Statistics For January 1 To March 31, 2023

- Total Tips (Phone, Web, and Mobile, including follow ups): 633
- New Tips (Phone, Web, and Mobile): 168

### 213 Tips Allocated

(45 tips were allocated to multiple recipients)

- Grey Bruce OPP: (38%)
- South Bruce OPP: (19%)
- The Blue Mountains OPP: (0.5%)
- Owen Sound Police Service: (14%)
- Hanover Police Service: (10%)
- Saugeen Shores Police Service: (10%)
- West Grey Police Service: (5%)
- Neyaashiinigmiing First Nation Police: (0%)
- Ontario MNRF: (1.5%)
- Ontario MOF (contraband tobacco): (0.5%)
- Ontario MECP (environment, conservation, parks): (0%)
- OPP Contraband Tobacco (0.5%)
- OPP Historic Crimes: (0%)
- OPP AGCO Investigations: (0%)
- OPP Anti Human Trafficking Unit: (1%)
- RCMP: (0%)
- CBSA: (0%)

### TIP TOTALS - YEAR TO DATE

168 new tips have been received during the first quarter of 2023, which is ahead of the first quarter of 2022 by 38 tips.

### MEDIA

- LITE 99.3, Bayshore Broadcasting, Bounce Radio 92.3, Blackburn Radio (Cool 94.5 & 101.7 The One), Shoreline Classics, and Bluewater Radio continue to receive *Crime of the Week* segments that are sent out from our office on a weekly basis.
- Monthly *Crime of the Week* columns are forwarded to the *Bruce County Marketplace* magazine.
- *Crimes of the Week* are being forwarded to the *Owen Sound Hub* and the *Saugeen Times* online news, as well as Eastlink TV.

### FUNDRAISING

- *Nevada Ticket* revenues are declining but continue to assist in funding rewards.
- We applied for funding from the Port Elgin, Hanover, and Owen Sound Walmarts for 2023.
- We applied to the *Community Services Recovery Fund* toward developing a supporter membership initiative and upgrading the required technology.

- In the first quarter of 2023 Northern Bruce Peninsula donated to our program, and we are very grateful for their support.
- We have reached out to each of the Police Services Boards and Municipalities of Grey and Bruce to request funding commitments for our program.
- In the first quarter of 2023 the Kincardine, Hanover, and Owen Sound Royal Canadian Legions generously donated a combined \$2,500 to our program.
- We are planning a summer-long 50/50 raffle, and separate 50/50 raffles in conjunction with four classic car events during the summer.

### EVENTS AND PROMOTIONS

The winter 2023 edition of *TIPSTER Magazine* was released in January. This is the fifth edition of the magazine which features articles and editorials focusing on regional current and historic crimes and community safety topics. It has been very well received by our partners and the community.

### CRIME STOPPERS BOARD

With the addition of one new member we currently have ten members on our Board of Directors. We are continuing to recruit new members to the Board and are seeking specific skill sets, such as a Treasurer and people with fundraising experience.

### UPCOMING EVENTS

- We will be attending the Meaford *50+ Lifestyle and Leisure Connections Fair* on Thursday April 20, 2023.
- Our 31<sup>st</sup> Annual Golf Tournament is set for Thursday June 1, 2023 at Saugeen Golf Club in Port Elgin and arrangements are well underway.
- We are participating in the *South Bruce County Classic Car Tour* on June 25, 2023; *The Bruce Peninsula Classic Car Run* on August 13, 2023; and the *Keppel Classic Colour Tour* on September 24, 2023;
- The *Sauble Beach Sunset Cruisers Classic Car Shows* on Tuesday nights from June 13 to September 12, 2023.

### **CRIME STOPPERS OF GREY BRUCE Statistics Since Inception May 1987**

<b>Tip Reports</b>	<b>18,001</b>
<b>Arrests</b>	<b>1,767</b>
<b>Charges</b>	<b>2,454</b>
<b>Cases Cleared</b>	<b>2,737</b>
<b>Property Recovered</b>	<b>\$4,624,501</b>
<b>Narcotics Recovered</b>	<b>\$50,173,114</b>
<b>Rewards Approved</b>	<b>\$287,060</b>

# Please don't pay the con artist

## Over \$72,000 lost year to date in Southern Bruce County

by Cst. Kevin Martin

This is Fraud Prevention month, and the South Bruce Ontario Provincial Police (OPP) is asking residents to continue watching out for cons and scams after more than \$72,000 has been sent to scammers, year-to-date, by residents of Southern Bruce County.

Cons and scams are attempted daily through online platforms, by phone, by letter mail, or by fax. The reality is that fraud is a multi-million-dollar enterprise that will only end when the con artists stop making money.

Year to date; Twenty-four fraud reports have been received by the South Bruce OPP. Seven of these scam attempts resulted in total dollar losses of \$72,950. All of these "successful" scams were for the purchase of goods arranged online.

Although scammers will change tactics and come up with new schemes, here are some of the common "tools" in a con artists toolbox:

- **Spoofing.** Appears to be contact from a friend, legitimate company or even a branch of the government, but it's not. They can manipulate caller-ID to display a number they want. To avoid the scam; end the call and connect with the real person, company, branch of the government. If it's an email, hover over "reply" and see what email address shows up.
- **Urgency.** "Act now", "limited time offer", "click now". The scammer doesn't want you to consider the offer as suspi-

cious. To avoid the scam; time is on your side. Verify the contact BEFORE you go any further.

- **Emotional manipulation.** Con artists will play on your emotions to get your money. Romance scam, emergency scam, grandparent scam, charity scam. To avoid the scam; be suspicious when they play on your emotions. Check out the Anti-Fraud Centre's A-Z index of scams, maybe this is a listed scam.
- **Pop-ups.** Boxes that appear on your computer or device screen. "You've won a prize", "your device is infected", etc. A toll-free number is provided for you to call. To avoid the scam; install anti-virus, pop-up blockers, clear your cache, block cookies - when possible. Don't use public Wi-Fi - particularly for online banking. Never call the number in a pop-up.

The South Bruce OPP is offering you some tips to help protect you from a con artist:

- If it sounds too good to be true, it likely is.
- Remember that you can't win a contest that you didn't enter in the first place.
- If you have a concern about your computer, take it to a reputable repair shop for service. Do not provide remote access to a "tech" that calls you out of the blue
- Gift cards are a red flag. If someone contacts you and directs you to buy gift cards, you need to hang up the phone.
- Your best defence is to verify any unsolicited contact. Unsolicited means that you didn't ask for it.

Anyone interested in more information on fraud can contact the Canadian Anti-Fraud Centre at 1 888 495 8501 or check online at <http://www.antifraudcentre.ca/>.



**HATE IS NOT ANONYMOUS...**

**YOUR CALL IS**

**CRIME STOPPERS**  
of Grey Bruce Inc

**1-800-222-TIPS (8477)**  
**www.cstip.ca**



Constable Kevin Martin is a Communications officer with the South Bruce Detachment of the Ontario Provincial Police.  
Phone: 519-396-3341  
Email : kevin.martin@opp.ca

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by Nicole Brockbank (CBC)

Police and prosecutors work together from the beginning at the Serious Fraud Office.

More than 500 investors from across Canada lost about \$40 million altogether between 2013 and 2017 in a Ponzi scheme orchestrated by a Barrie, Ont., man involving point-of-sale terminals that never existed.

When Charles DeBono claimed he sold the company, Debit Direct, and took off to the Dominican Republic with investors' money, reports flooded at least nine different police services.



"Initially, it was very unorganized," said Peter Hammond, one of DeBono's victims, who lost \$55,000. "Depending on who you were, and where you were calling from, they'd direct you to one police department or another."

But then, a newly formed initiative that brought police and prosecutors in Ontario together to try and tackle major fraud took on the case and centralized the investigation. *Project Debit Direct* was one of the first cases the province's Serious Fraud Office (SFO) worked on after forming five years ago.

Last June, after a four-year investigation and prosecution, DeBono was sentenced to seven years in prison, which was cut down to just over four years after he received credit for pre-sentence custody. DeBono was also ordered to pay nearly \$29 million in restitution to victims.

The case exemplifies both the benefits of dedicated fraud resources and specialists working together — and the limitations even those efforts face when it comes to victims recoup-

ing their losses.

"We're going in after the fact where we're fighting uphill," said Det. Supt. Dominic Chong, director of the Serious Fraud Office for the Ontario Provincial Police (OPP).

"We have restrained or seized about \$2.4 million in Canadian funds and about \$4 million US in the Dominican — that's a drop in the bucket."

### Trying to set precedents

Since its inception in 2018, Ontario's SFO's investigation branch has taken on 12 cases, Chong said, which are generally lengthy and take years. So far, investigators have laid charges in four of those cases. Two are still before the courts, and the other two, which includes the Debit Direct case, ended in convictions.

"I look at the SFO as a centre of excellence for fraud investigation and fraud prevention," said Chong.

"If there is something out there that no other police or law enforcement agencies have tackled before, and if we can successfully address that issue — that kind of sets the benchmark for other agencies and other police services to follow."

Chong credits the SFO's ability to take on those kinds of cases to resources that allow it to overcome some challenges facing other fraud investigators. Unlike other units, the office is self-sufficient when it comes to otherwise shared resources such as digital forensics, includes full-time investigators from both the OPP and several Greater Toronto Area police services and works with dedicated Crown attorneys from the get-go.

"Fraud investigations are very complicated," he said. "It would be very challenging to have a Crown attorney assigned at the end of the investigation and be able to catch up enough to understand a case and be able to effectively prosecute the case."



Det. Supt. Dominic Chong

### Fraud prosecutors could help address dropped charges

Extending fraud specialization from police to prosecutors is one way to address the roughly half of fraud charges Crown lawyers end up dropping in Ontario, according to the president of the International Centre for Criminal Law Reform.

“You could reduce that substantially if you knew that the prosecutors that are dealing with these cases are specialists in this area, and that they are dealing with judges who also are specialists in this area,” said Peter German, a lawyer and former deputy commissioner of the RCMP.

“I think it will reduce a lot of the disclosure problems.”

CBC Toronto requested an interview with the SFO’s chief Crown counsel to learn more about how the prosecution side operates, but Ontario’s Ministry of the Attorney General declined the request.

German argues Canada needs a national strategy for financial crime.

“Federal, provincial, municipal governments have to sit down at the table and say, ‘this is a significant issue,’” said German. “It’s not just for the politicians, it’s also for those that work within policing systems, prosecutorial systems, and the courts to advocate what they feel can best deal with this problem.”



Peter German

Last year’s federal budget provided \$2 million to Public Safety Canada to begin the initial work of developing and designing a Canada Financial Crimes Agency, which would become the national enforcement body for investigating complex financial crimes.

But at this point the scope of jurisdiction for the proposed agency and how that would affect police services across the country remains unclear.

### ‘Fraud impacts everyone’

Outside of bolstering and fixing enforcement systems, many of the fraud experts CBC Toronto spoke to put just as much or more emphasis on changing the way society thinks about victims.

“We need to create this critical mass in terms of understanding fraud impacts everyone,” said Chong.

The OPP — and by proxy, Chong — oversee both the investigations branch and adjunct services for the SFO. The office’s adjunct services include crime prevention, public education, training and victim services.

“What we realized when the SFO was established was that the victims of fraud really were not receiving the appropriate support that they need through no fault of anybody, just limited resources,” said Chong. “Fraud is often forgotten.”

SFO’s victim services liaise with the victims in their cases



throughout the process, from investigation through prosecution and beyond.

Aline Vlasceanu would like to see that kind of support expanded so fraud victims have access to the same services as other victims of crime.

“The psychological impact, the social impact, the financial impact, the emotional toll that it takes on victims is just as big as if it were a violent crime,” said Vlasceanu, executive director of Canadian Resource Centre for Victims of Crime.

Given the limited police resources, Chong sees public education as the strongest tool to fight fraud — whether that be warning bulletins about prominent frauds from the Canadian Anti-Fraud Centre, or the SFO flagging scams to affected industry groups or communities being targeted.

“What we need to do is turn off the supply of victims, and limit the number of people that can be victimized by fraudsters.”

Bruce County	Bruce Peninsula	Fall Colour
Classic Car Tour & Show	Classic Car Tour & Show	Classic Car Tour & Show
June 25, 2023	August 13 2023	September 24, 2023
1:00 PM Start	1:00 PM Start	1:00 PM Start

**MORE DETAILS AND ROUTE MAPS AT [www.CSTIP.CA](http://www.CSTIP.CA)**



With all demographic groups being expected to use technology for many facets of their lives, Canadians are being increasingly targeted by cyber criminals.

Being able to recognize these techniques will go a long way in helping to combat cyber crimes. In the past decade, technology has completely transformed the fraud landscape, which is more widespread and sophisticated than ever before. With the public's help the Canadian Anti-Fraud Centre wants to deliver information, tips and strategies for Ontarians to fight back.

In 2022, the CAFC received fraud reports totalling a staggering \$530 million in victim losses. This was nearly a 40 per cent increase from the 2021, unprecedented \$380 million in losses. In 2021, approximately 75 per cent of all reports the CAFC received were cyber enabled, and this is expected to increase year-over-year. It is estimated that only 5-10 per cent of victims report scams and frauds to the CAFC or law enforcement.

According to the CAFC, in 2022, the top frauds affecting Canadians on a daily basis were:

- Investment frauds represented \$308 million in reported losses in 2022. Ontario victims reported losing over \$136 million.
- Romance frauds represented \$59 million in reported losses in 2022. Ontario victims reported losing over \$20 million.
- Spear phishing frauds (Business Email Compromise) represented \$58 million in reported losses in 2022. Ontario victims reported losing over \$21.1 million.
- Service scams represented \$20.5 million in reported losses in 2022. Ontario victims reported losing over \$8.1 million.

- Extortion frauds represented \$19 million in reported losses in 2022. Ontario victims reported losing over \$4.8 million.

### How fraudsters use technology

Fraudsters will create spoofed websites, will use spoofed telephone numbers using Voice over internet protocol (VoIP) to mimic legitimate numbers, will have victims download remote entry software providing access to devices and computers or send out phishing texts pretending to be businesses or governments offering refunds.

Dominic Chong, Detective Superintendent, Director of Anti-Rackets Branch & Serious Fraud Office of the Ontario Provincial Police, points out that citizens must be vigilant watching out for predators ever seeking to take advantage of the naive or vulnerable.

“Fraud continues to devastate lives in Ontario and across this country,” Chong says. “One of the best ways to combat fraudsters is to be armed with knowledge, information and awareness. I encourage everyone to learn the information and tips being made available to protect yourself, and to share these with your loved ones to help protect them. Together we can fight back and lessen the impact of fraud on our communities.”

“Every year millions of dollars are defrauded from the citizens of Ontario utilizing various means and schemes. Together we can spot fraud and help to prevent our loved ones and friends from becoming victims,” Chong concluded.

**CANADIAN ANTI-FRAUD CENTRE**  
**Toll Free: 1-888-495-8501**  
**FRAUD: RECOGNIZE, REJECT, REPORT**

# FRAUD PREVENTION MONTH

(OTTAWA, ON) - The Ontario Provincial Police (OPP), Canadian Anti-Fraud Centre (CAFC), Royal Canadian Mounted Police (RCMP) and Competition Bureau of Canada launched their 19th edition of the Fraud Prevention Month (FPM) in March.

This year's Fraud Prevention Month focused on *"Tricks of the trade: What's in a fraudster's toolbox?"*. The campaign reflects a need to educate and equip Ontario consumers and businesses alike about some of the most common fraud techniques in the marketplace right now.

Readers are encouraged to copy and distribute this material widely.



The graphic features a black telephone handset on a corkboard background. An OPP logo is in the top right corner. A red banner at the bottom contains the text 'PHONE THREAT Be extremely cautious if...'. Below the banner is a list of four numbered items.

## PHONE THREAT

Be extremely cautious if...

- 1 Caller says they are **The CANADA REVENUE AGENCY**, organizations would:  
Never request payment by prepaid credit or gift cards.  
Never threatens with court charges, jail or deportation.
- 2 Caller claims to be **TECH SUPPORT** company:  
Never agree to unsolicited PC or technical support.
- 3 Caller claims to be a **BANK INSPECTOR** asking you to help catch a criminal:  
Never withdraw money from your account to assist in an undercover operation.
- 4 Caller claims to be your **GRANDCHILD** in trouble and needs money sent immediately:  
Never send money before verifying details with police or CAFC.

**NOT SURE? HANG UP!**



The graphic shows a hand turning a silver door handle. An OPP logo is in the top left corner. A blue banner at the bottom contains the text 'DOOR THREAT Be extremely cautious if...'. Below the banner is a list of four numbered items.

## DOOR THREAT

Be extremely cautious if...

- 1 **UNKNOWN** person at your door:  
**DO NOT** open it...  
Talk through it!
- 2 If approached in **YOUR YARD**:  
**DO NOT** invite them in!
- 3 Suspicious **SALESPERSON** tries to rush you to buy something:  
**REFUSE!**
- 4 Salesperson suggests they are **WORKING IN YOUR AREA**:  
**DO NOT** believe them...  
Get Estimates!

**FRAUD: RECOGNIZE. REJECT. REPORT.**



**COMMUNITY SAFETY SERVICES**  
ONTARIO PROVINCIAL POLICE

**YOU ARE IN CHARGE, TAKE CONTROL.**








## EMERGENCY-GRANDPARENT SCAM

Fraudsters are targeting seniors by calling and pretending to be a family member in distress, the police or a justice official claiming that a loved one or grandchild is in trouble, and needs money immediately. Victims are told there's a gag order, and can't speak to anyone.

### PROTECT YOURSELF



#### Fraudsters...

-  **Call demanding immediate payment for bail, or fines to avoid going to jail.** Remember! The courts won't ask for cash to bail out someone in custody, and will require people to be present in court.
-  **Claim to be a lawyer, police or family member in an emergency situation demanding funds.** Be suspicious of call that require immediate actions. Hang up! Call your local police and contact the family member directly.
-  **Request cash and send couriers for pick up, or demand the victim send cash by courier services or via cryptocurrency.** Never send cash, cryptocurrencies or any other funds to unknown persons, unverified addresses or bank accounts.

If you believe you have been scammed, contact your local police and the Canadian Anti-Fraud Centre:

1 (888) 495-8501 / [antifraudcentre.ca](http://antifraudcentre.ca)

**FRAUD. Recognize. Reject. Report.**

## REMEMBER

You could be eligible for a reward up to \$2,000 if your tip leads to an arrest or recovery of property.



## Multiple vehicle's rolled for catalytic converters



On January 13, 2023, Wellington County Ontario Provincial Police (OPP) responded to a report of multiple thefts of vehicle components at a gravel pit in Aberfoyle. Investigators discovered that overnight unknown persons entered the compound, turned over seven vehicles and removed their catalytic converters.

OPP continue to investigate and are asking anyone with information related to this crime or have access to surveillance footage in this area to contact Wellington County OPP at 1-888-310-1122. Investigators are looking to identify a White Ford F-250 single cab, with a steel rear bed liner and toolbox that was in the area.

Any person with information regarding this person should contact the Wellington County OPP at 1-888-310-1122. Should you wish to remain anonymous, you may call Crime Stoppers at 1-800-222-8477 (TIPS) or submit a tip online at [www.csgw.tips](http://www.csgw.tips). You may be eligible for a reward from Crime Stoppers of up to \$2,000.

**Thank You**  
for your  
generous  
donation



**CALL • VOLUNTEER • DONATE**  
1-800-222TIPS • [CSTIP.CA](http://CSTIP.CA) • 519-371-6078

# CRIME STOPPERS WATCH BOARD

## Saugeen First Nation - Break & Enter



On February 27, 2023 at 1:24 a.m. police responded to a break and enter at a business along Highway 21 on the Saugeen First Nation.

Police are seeking to identify one of the involved individuals, described as:

- 30-40 years of age
- Approximately 6 feet tall
- Gray jacket
- Gray ball cap worn backwards
- Running shoes

## Arran Township - Truck Theft



**VIN # 1GCGK23R2XF059041**

Sometime between January 11, 2023 and January 22, 2023, a gray ¾ ton Chevrolet Silverado pick-up truck, bearing plates AY80666, was taken from a residence along Concession 4 in Arran Township. The VIN is 1GCGK23R2XF059041.

During the same time period, a red Kawasaki Bayou ATV was taken from an outbuilding on the property. The ATV has no license plate attached, but the serial number is JKALF8C1GVB562452.

## Meaford - Residential Break & Enter



On January 23, 2023 police began investigating a break and enter that occurred at a residence on Highway 6 & 10 in the Municipality of Meaford.

Police are asking for assistance in identifying a person of interest, described as male, roughly 40-50 years of age, approximately 5 foot 10 inches to 6 feet tall, and wearing a light coloured jacket and toque.

## Kincardine - Break & Enter, Damage

On February 16, 2023 at 4:07 a.m., police responded to an alarm at a local business on Lambton Street in Kincardine to discover that an unknown individual had gained entry and caused damage to the inside of the building.

*Thank You*  
for your  
generous  
donation

**CALL • VOLUNTEER • DONATE**  
1-800-222-TIPS • CSTIP.CA • 519-371-6078

If you know something say something

1-800-222-TIPS (8477)

Submit a Secure Web-Tip at [cstip.ca](http://cstip.ca) or get the P3 Tips Mobile App

### Huron Kinloss - Break & Enter



South Bruce OPP are seeking the public's help with a Township of Huron-Kinloss break and enter investigation.

Although police know this individual is wearing a mask, have a look at the photo and see if you can identify the suspect:

### Port Elgin - Theft (Shoplifting)



Saugeen Shores Police Service are seeking the public's help in identifying two males connected to a shoplifting.

On December 28, 2022 two unidentified males entered the Shoppers Drug Mart, located on Goderich Street in Port Elgin. The men proceeded to steal several bottles of perfume, valued at approximately \$800.

### Georgian Bluffs - Business Break & Enter



On January 7, 2023 police responded to an alarm at Peavey Mart, located on the Sunset Strip in Georgian Bluffs, and discovered that a suspect gained access to the store and broke into a locked glass display, stealing three handgun style BB guns and a pellet rifle, valued at \$568. The suspect fled on foot prior to police arrival.

The suspect was recorded on security video and appeared to be a male in his 30's, wearing a black face covering, red/orange winter jacket, a purple "DC" sweatshirt, gray toque, blue jeans, black shoes, gloves, and a dark coloured backpack.

### Chatsworth - Theft (Shoplifting)



Police received a report of theft that occurred at a retailer in Chatsworth. It was reported that an unknown person entered the store and shoplifted a quantity of goods.

**If you know something say something**

**1-800-222-TIPS (8477)**

Submit a Secure Web-Tip at [cstip.ca](http://cstip.ca) or get the P3 Tips Mobile App

# High Value Theft - Exeter

Over \$10,000 in e-bikes, skateboards and shoes stolen during break & enter

Gray DAMCO E-Cruise +2  
Serial # G21E02253  
Value \$3,389.00



Black MARIN Sausalito E2  
Serial # F22031879  
Value \$4,145.97



(SOUTH HURON, ON) - Huron County Ontario Provincial Police (OPP) is actively investigating an overnight break, enter and theft that took place in Exeter.

In the early morning hours of Saturday March 18th, 2023, unknown suspect(s) forced entry into a business located on Main Street in Exeter. Once inside the business, the suspect(s) stole a quantity of skateboards, shoes, an Apple iPhone, and two e-bikes. The total value of stolen items exceeds \$10,000.

The two e-bikes are unique as one has orange striping and the other is a light grey colour (shown in photos).

## ATV STOLEN FROM RURAL PROPERTY



( VIN # 4XASXM95XMB779547 )

(ASHFIELD-COLBORNE-WAWANOSH TWP, ON) - Huron County Ontario Provincial Police (OPP) is investigating the theft of a 2021 Polaris Sportsman All Terrain Vehicle (ATV) from a rural residence located on Dungannon Road in Ashfield-Colborne-Wawanosh Township.

On March 11, 2023, Huron OPP officers received a report that the machine was stolen sometime overnight on March 10 to 11 from the driveway of a private property. The keys were not with the ATV.

The ATV is grey and orange in colour and is a Highlifter 1000 cc XP model with vehicle identification number (VIN) #4XASXM95XMB779547. It has two light bars and a sound system on the front that make it unique. No licence plate was attached at the time of the theft.

Crime Stoppers of Grey Bruce

Become a Sleuth...  
...go to [CSTIP.ca](http://CSTIP.ca)



Did you find a deal that is too good to believe? Have you had a car parked on your street or lot a bit too long? How about that car in the lot with no plates on it. Ever wonder if it is stolen? Well here is your chance to be a sleuth in your own neighbourhood.

Take down the serial number attached to the merchandise or vehicle. Make note of the date, time and location you saw the vehicle. Then go to [CSTIP.ca](http://CSTIP.ca) and click on the **PLUNDER CHECK** button. This will take you to the *Canadian Police Information Centre* where you will be invited to type in those numbers. If the property is hot or wanted for investigation you will be notified to contact your local police, OR call Crime Stoppers anonymously, supply the location and details where the property can be found.

# Two snowmobiles and trailer stolen from parking lot



Replica Images

(GODERICH, ON) - Huron County Ontario Provincial Police are investigating the theft of two snowmobiles and a snowmobile trailer from a parking lot in Goderich.

On Sunday March 12, 2023, Huron OPP officers received a report that the snowmobiles and trailer were stolen sometime between 8:00 p.m. and 8:40 p.m. while the owner was grocery shopping at a business on Huron Road in Goderich. The trailer and snowmobiles were connected to the owner's vehicle in the main parking lot area on the south side of the grocery store. The suspect(s) removed a lock that was affixed to the trailer, then stole the trailer and two machines.

The snowmobiles and trailer are described as follows:

- White 2012 Ski doo 600 bearing Ontario licence plate #8AD969, VIN: 2BPSDDCA6CV000496
- White 2012 Ski doo 600 bearing Ontario licence plate #8AD970, VIN: 2BPSDDCAXCV000498
- Silver 1996 Hyland 8x8 open snowmobile trailer bearing Ontario licence plate #X2633L, VIN: 2H9SS1111SB059200

## Repeat Offender in Thornbury Collingwood area



Can you help identify this individual in relation to a theft investigation in Town of The Blue Mountains and the Town of Collingwood? He was last seen driving a black Lexus sedan.

# STOP

THE CRIME OF

# HUMAN TRAFFICKING

**SAY it**

# HERE

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Phone: 519 371-6078 Fax: 519 371-1275  
eMail: [crimestopgb@bmts.com](mailto:crimestopgb@bmts.com) Web: [crimestop-gb.org](http://crimestop-gb.org)

If you know something say something

**1-800-222-TIPS (8477)**

Submit a Secure Web-Tip at [cstip.ca](http://cstip.ca) or get the P3 Tips Mobile App

Crime Stoppers of Grey Bruce  
**TIPSTER**  
 MAGAZINE

# NEWS DESK

## Local Opioid deaths increasing

Seven lives have been lost in seven days due to opioids, four of those in Simcoe County region.

The Ontario Provincial Police (OPP) is issuing a dire warning of the possibility of a highly potent and potentially fatal strain of illicit opioids circulating in central Ontario.



Police say four of the suspected overdoses in the past week were in Huronia West, Orillia, Southern Georgian Bay, and Huntsville.

The ages and genders of the victims was not released “as the investigations are continuing,” OPP stated.

OPP cautions the public that fentanyl is an extremely potent synthetic opioid, up to 100 times more potent than morphine and up to 40 to 50 times more potent than heroin.

Another drug currently on the streets, carfentanyl, is a synthetic opioid up to 100 times more potent than fentanyl.

The prevalence of illicit opioids distributed through drug trafficking networks continues to increase, police say.

Fentanyl can be lethal in very small quantities. However, if someone’s drug of choice is mixed with or contains fentanyl, it can potentially kill them, experts say.

Opioid users have a higher risk of experiencing an overdose due to fentanyl potency, especially when the fentanyl is illicit and not sourced from a pharmaceutical company, OPP states.

Police warn users that it’s impossible for a user to determine the quantity of fentanyl they may be using because you can’t see, smell or taste it.

Symptoms of fentanyl/opioid exposure can include:

- Difficulty walking, talking or staying awake
- Blue lips or nails
- Very small pupils
- Cold and clammy skin
- Dizziness and confusion
- Extreme drowsiness
- Choking, gurgling or snoring sounds
- Inability to wake up, even when shaken
- Slow, weak or not breathing

Residents at risk of experiencing an overdose are encouraged to have naloxone kits, which are available free of charge at the health unit. Naloxone can temporarily reverse the effects of opioids.

The Good Samaritan Drug Overdose Act (GSDOA) provides legal protection for individuals seeking emergency help during an overdose.

The GSDOA protects the person who seeks help, whether they stay or leave the overdose scene before help arrives, the person experiencing the overdose, and anyone else at the scene when help arrives.

**Thank You**  
 for your  
 generous  
 donation




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## Thieves using AirTags to identify, steal high end cars, Ontario police warn

Ontario police are warning vehicle owners about thieves they say are using Apple tracking devices to identify expensive cars, track them to their home address and then steal them.

Over a 24-hour period, Ontario Provincial Police said officers from its Stormont, Dundas and Glengary detachment were told about two instances where Apple AirTags were found on vehicles.

Police said one of the owners, notified of the devices by their iPhone, found it in the fuse box under the hood.

The thieves placed the AirTags under the vehicles while they are parked in a public space so they could later track them to the owner's homes and steal them from the driveway, police suggested.

Vehicle owners are being warned to look for AirTags on or under their cars.

"An iPhone user will receive a notification that an Air-Tag is nearby. If you own an Android phone, you can download an app called Tracker Detect, which will provide the same alert," OPP said.

Conversely, adding an AirTag to your car yourself can help to locate it if it is stolen. "You as the owner can respond using the same tools," an OPP media release said.

"Equipping your vehicle with your own AirTag could assist police in locating your vehicle if it was ever stolen."

## Man Cleared for Giving Children Chocolates

(National Post)

A "suspicious older male" under investigation for handing out chocolates in the Ontario town of Hanover turned out to simply be doing random acts of kindness, police say.

On Friday, a news release from the police department in the town of 7,600 people said officers were on the lookout for a "suspicious older male" with grey hair and grey facial hair, who may have had prescription sunglasses on.

The man, the release said, had pulled over his vehicle last Wednesday afternoon, approached a youth and

offered him a box of Pot of Gold chocolates. The boy, the release noted, refused the chocolates, but the man insisted and said he was to take them home to his mom instead.

The police sprang into action, issuing a news release and noting a second suspicious incident from last Thursday in which a man had been seen taking photos of children playing in a backyard. As it turned out, the two incidents weren't linked.

"The person who handed out the 'Pot of Gold' chocolates has been identified and interviewed," wrote Police Chief Christopher Knoll on Twitter. "They handed out chocolates to several people of varying ages inspired by random act of kindness. Police determined the motives were pure and genuine. Thank you to everyone for helping us."

Police in Hanover, which is located about 180 kilometres from Toronto, are still looking for the second man who's alleged to have taken photos of kids.

## Look out for crooks with gleaming smiles

On March 5, 2023, Wellington County Ontario Provincial Police (OPP) responded to a report of a freight theft on Highway 7 in Guelph/Eramosa Township.

It was reported that a white Volvo semi-truck and a white 53' trailer (Ontario #V2698F) labeled with decal #53101R on it, had been stolen from a storage lot.

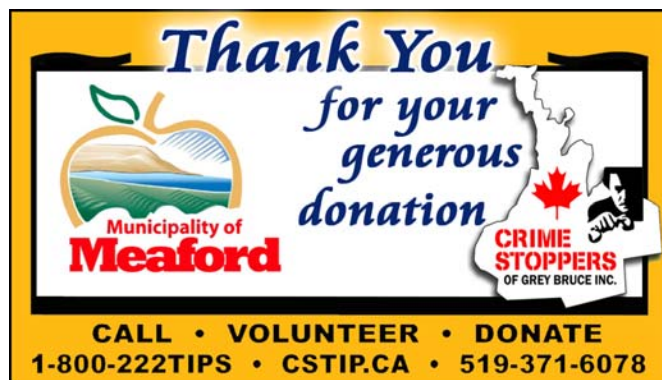
The trailer was reported to contain approximately \$250 000 worth of toothpaste.

## 64 Mexicans rescued from Ontario human trafficking ring

York Regional Police say 64 Mexican-born nationals have been rescued from an international labour trafficking ring that was operating in Ontario and several people have been charged.

Deputy police chief Alvaro Almeida told reporters on Friday that the information learned through Project Norte was "just as disturbing as it is compelling." "Sixty-four of them were subject to deplorable living conditions with no way out," Almeida said. "Our members were shocked at the conditions they were living in."

"If anyone suspects a farm, factory, warehouse or any other business mistreating foreign workers please report it to the police or Crime Stoppers."



Crime Stoppers of Grey Bruce



1-800-222-TIPS (8477)

# SHOW 'n GO 2023 Classic Car Tours



Following upon the successes of the past three years, Crime Stoppers of Grey Bruce have planned three activities for Classic Car owners throughout the summer of 2023. Although you are invited to all of these events for a walk down an automotive memory lane, you can simply wait for them to come to you. Each event starts with a tour around specified back roads and viewers can simply bring out their lawn chairs and watch the procession.

Crime Stoppers will host a 50/50 Draw at all events. There is no admission fee for any of these events but donations will be gratefully accepted by Crime Stoppers. Donations over \$20 are receiptable.

## South Bruce County Classic Tour and Show June 25, 2023

All roads will lead to Paisley as the South Bruce County Classic Car Tour will invite drivers to tour the back roads, farms, rolling hills and villages of south central Bruce County. Crime Stoppers of Grey Bruce will host a stationary car show at the Paisley Palace Park starting at 1:00 PM to 5:00 PM. This event will include a 1:00 PM shotgun start from Sauble Beach, Port Elgin and Kincardine. At all locations Crime Stoppers volunteers will be handing out route maps for participants.

## The Bruce Peninsula Classic Car Run August 13, 2023

Crime Stoppers of Grey Bruce will host their annual Bruce Peninsula Run and Classic Car Show. Classic and hobby cars will gather at Port Elgin, Sauble Beach, Warton and Lion's Head and move out on a shotgun start at 1:00 PM on various routes around Northern Bruce Peninsula. Crime Stoppers

volunteers will have route maps for participants. All routes will end off at the Warton Keppel International Airport for an afternoon stationary show that will last until around 5:00 PM.

## The Keppel Classic Colour Tour September 24, 2023

The third annual Keppel Classic Colour Tour will be hosted by Crime Stoppers. A 1:00 P.M. shotgun start from Sauble Beach, Warton, Owen Sound and Port Elgin will take Classic Car enthusiasts on a fall colour tour of old Keppel Township in the municipality of Georgian Bluffs. Maps supplied by Crime Stopper volunteers at all locations will show several scenic routes that guarantee spectacular scenery of the forests, cliffs and waters around this most colourful part of Ontario. All routes will end off at the Warton Keppel International Airport for an afternoon stationary show that will last until around 5:00 PM.

## Crime Stoppers: A community crime fighting multiplier for over 35 years

Crime Stoppers is a community based program that combines the police, media, and members of the public in a co-operative effort to solve crime. Crime Stoppers encourages people to call our toll-free 1-800-222-TIPS (8477) phone number or submit a secure P3 Web Tip with information about any criminal activity in their communities. The information shared is forwarded anonymously to law enforcement investigators.

To keep up to date on these events go to the Facebook pages of Crime Stoppers of Grey Bruce or the web page at [crimestop-gb.org](http://crimestop-gb.org).



# \$20,000 worth of equipment stolen from Guelph historical train



by Santana Bellantoni  
Guelph Today

Restoring trains is a labour of love for members of the Guelph Historical Railway Association (GHRA), but it has turned into a little more than they had bargained for after a theft over the weekend of February 11th.

With an estimated \$20,000 of equipment stolen from one of its train cars, the GHRA says the restoration that was expected to be finished this spring will now take another year or two.

The thieves were able to get into the train car from underneath, going through the sheet metal, said Drew Goff, one of the directors at GHRA. They also broke into a caboose car and the thieves defecated in it.

Copper piping from the heating system was stolen, the wiring was cut, and many other items were damaged. After spending about \$3,000 on new control boards, and wires, it was stripped, said Goff.

Empty cans of alcohol and tools presumably left by the thieves were strewn inside and outside the train car, he said. Some of the items stolen are irreplaceable since they are original to the train car. "We've been collecting all the pieces to put back, Goff said. "You can't buy these light fixtures. You can't buy the door fixture. We're trying to collect them and bring it back to its 1960s appearance and of course it's metal and they want metal to scrap."

"The initial intention was when you walk into this car you're walking back into 1960 as it was," said Steve Host, GHRA president.

The train car was acquired in 2020 from the Waterloo Central Railway. "To us it's a citizen's asset for the city. And the railway is part of our fabric as part of our community," said Host.

"It's becoming a money pit, obviously," said Eric Repaci, founding member of GHRA. The ultimate plan is to have the train run and collect fares to help with the cost of operations. Unlike many museums the GHT is actually a live rail and the railway does move our equip-

ment. "It would have given people the opportunity to experience a train ride in that era," said Repaci.

The GHRA will be fundraising in the future to raise money for the restoration and the association has reached out to the VIA Historical Association in Toronto, and have been offered components and parts.

Thieves came well prepared with grinding discs, Sawzalls, pipe cutters, all manners of tools and in the course of a night gutted the coach. Also taken are over 20 metres of steam heat shielding and steam heat piping, window frames and curtains as well as "CC&F" specific interior trimmings and finishing's and at least three coach seat frames.

Air conditioning piping, plumbing between the "A" end bathrooms, overhead panels as well as tools including a \$1500 Huck rivet gun.

They cut the brake pipe in three places, including what seems like an attempt to take the air reservoir underneath the coach. The hot water boiler that provided heat via the steam heating pipes was completely destroyed.

"We firmly believe that if we can get the funds to repair this coach we can have in a state to show off our progress in its restoration come spring, and be well on our way to having it completely restored to its 1960s appearance," said Repaci. "This passenger car to us is more than just a passenger car, it's a community asset and we plan to use it as such once it's complete."

To read more about the Guelph Historical Railway Association and equipment, check out their website at: [www.ghra.ca](http://www.ghra.ca). Anyone wishing to donate to their restoration can donate to them by going to [GoFundMe.com](http://GoFundMe.com).

 **GIVE US A CLUE**  
**1-800-222-TIPS**  
Web: [cstip.ca](http://cstip.ca)  
Email: [crimestopgb.bmts.com](mailto:crimestopgb.bmts.com)



# On the Laughter Side of Life



The school called me today to tell me my little boy was telling lies. I told her "Oh yes! and he is very good at it too. It is nice that he gave you my phone number but you see... I don't have any children.

-Author unknown

**Teacher:** "Whoever can answer my next question can go home early."

One boy at the back of the class throws his school bag out the window.

**Teacher:** "Who threw that?"

"Me," replied the boy, "and I'm going home."

"Sometimes, someone unexpected comes into your life outta nowhere, makes your heart race, and changes you forever. We call those people cops."

"When one door closes and another door opens, you are probably in prison."

## FOR THE KIDS

**What do you call an ant who fights crime?**

A vigilante!

**How much does it cost a pirate to get his ears pierced?**

About a buck an ear.



Follow me for more recipes





**CRIME STOPPERS**  
of Grey Bruce Inc  
**VOLUNTEER**

**HATE IS NOT ANONYMOUS...  
YOUR CALL IS**



**CRIME STOPPERS**  
of Grey Bruce Inc

*Celebrate With Us*



*June 1st, 2023*

**SHOW 'N GO**  
CLASSIC CAR TOURS



2023  
IN SUPPORT OF  
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# GET INVOLVED

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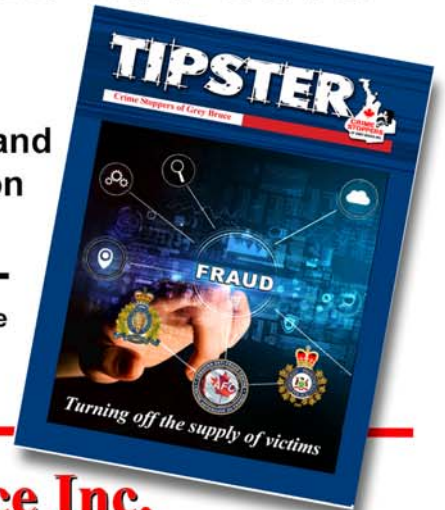
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**Grey and Bruce County Classic Car Tours  
JUNE - AUGUST - SEPTEMBER**

Check out the latest in criminal activity and crime prevention techniques

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## Crime Stoppers of Grey Bruce Inc.

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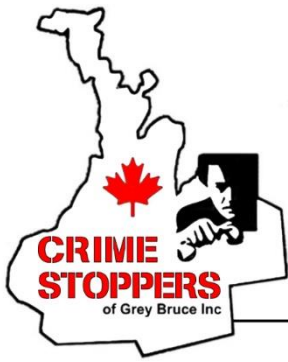
Phone: 519 371-6078

eMail: [crimestopgb@bmts.com](mailto:crimestopgb@bmts.com)

Fax: 519 371-1275

Web: [crimestop-gb.org](http://crimestop-gb.org)





# Crime Stoppers of Grey Bruce Inc.

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**Program Coordinator's Report**  
**JANUARY 1 TO MARCH 31, 2023 – Q1**  
**Drew Kalte**

### DISTRIBUTION

Board of Directors, Crime Stoppers of Grey Bruce  
 OPP GHQ Orillia  
 Grey Bruce OPP  
 South Bruce OPP  
 Blue Mountains OPP  
 Owen Sound Police Service  
 Hanover Police Service  
 Saugeen Shores Police Service  
 West Grey Police Service  
 Neyaashiinigmiing First Nation Police  
 Ontario MNRF

Brockton Police Services Board  
 Northern Bruce Peninsula  
 Arran-Elderslie  
 Kincardine Police Services Board  
 Municipality of South Bruce  
 Saugeen Shores Police Services Board  
 South Bruce Peninsula Police Services Board  
 Huron-Kinloss Police Services Board  
 Owen Sound Police Service Board  
 Grey Highlands Police Services Board  
 Municipality of Meaford  
 Hanover Police Services Board  
 Blue Mountains Police Services Board  
 Chatsworth Police Services Board  
 Georgian Bluffs Police Services Board  
 Southgate Police Services Board  
 West Grey Police Services Board  
 Saugeen First Nation  
 Neyaashiinigmiing First Nation  
 County of Grey  
 County of Bruce

## TIP STATISTICS FOR JANUARY 1 TO MARCH 31, 2023

- Total Tips (Phone, Web, and Mobile, including follow ups): 633
- New Tips (Phone, Web, and Mobile): 168

### Tips Allocated: 213 (45 tips were allocated to multiple recipients)

- Grey Bruce OPP: 82 (38%)
- South Bruce OPP: 41 (19%)
- The Blue Mountains OPP: 1 (0.5%)
- Owen Sound Police Service: 29 (14%)
- Hanover Police Service: 22 (10%)
- Saugeen Shores Police Service: 21 (10%)
- West Grey Police Service: 12 (5%)
- Neyaashiinigmiing First Nation Police: 0 (0%)
- Ontario MNRF: 3 (1.5%)
- Ontario MOF (contraband tobacco): 1 (0.5%)
- Ontario MECP (environment, conservation, parks): 0 (0%)
- OPP Contraband Tobacco Enforcement: 1 (0.5%)
- OPP Historic Crimes: 0 (0%)
- OPP AGCO Investigations: 0 (0%)
- OPP Anti Human Trafficking Coordination Unit: 2 (1%)
- RCMP: 0 (0%)
- CBSA: 0 (0%)

<b>Crime Stoppers of Grey Bruce Statistics Since Inception May 1987</b>	
<b>Tip Reports</b>	<b>18,001</b>
<b>Arrests</b>	<b>1,767</b>
<b>Charges</b>	<b>2,454</b>
<b>Cases Cleared</b>	<b>2,737</b>
<b>Property Recovered</b>	<b>\$4,624,501</b>
<b>Narcotics Recovered</b>	<b>\$50,173,114</b>
<b>Rewards Approved</b>	<b>\$287,060</b>

## **Tip Totals Year to Date**

- 168 new tips have been received during the first quarter of 2023, which is ahead of the first quarter of 2022 by 38 tips.

## **MEDIA**

- LITE 99.3, Bayshore Broadcasting, Bounce Radio 92.3, Blackburn Radio (Cool 94.5 & 101.7 The One), Shoreline Classics, and Bluewater Radio continue to receive Crime of the Week segments that are sent out from our office on a weekly basis.
- Monthly Crime of the Week columns are forwarded to the Bruce County Marketplace magazine.
- Crimes of the Week are being forwarded to the Owen Sound Hub and the Saugeen Times online news, as well as Eastlink TV.

## **FUNDRAISING**

- Nevada ticket revenues are declining but continue to assist in funding eligible expenses.
- We applied for funding from the Port Elgin, Hanover, and Owen Sound Walmarts for 2023 and are awaiting outcomes.
- We applied to the Community Services Recovery Fund toward developing a supporter membership initiative and upgrading the required technology.
- In the first quarter of 2023 Northern Bruce Peninsula donated to our program, and we are very grateful for their support.
- We have reached out to each of the Police Services Boards and Municipalities of Grey and Bruce to request funding commitments for our program.
- In the first quarter of 2023 the Kincardine, Hanover, and Owen Sound Royal Canadian Legions generously donated a combined \$2,500 to our program.
- We are planning a summer-long 50/50 raffle, and separate 50/50 raffles in conjunction with four classic car events during the summer.

## **EVENTS AND PROMOTIONS**

- The winter 2023 edition of TIPSTER Magazine was released in January. This magazine features articles and editorials focusing on regional current and historic crimes and community safety topics, and has been very well received by our partners and the community.

## **CRIME STOPPERS BOARD**

- With the addition of one new member we currently have ten members on our Board of Directors. We are continuing to recruit new members to the Board and are seeking specific skill sets, such as a Treasurer and people with fundraising experience.

## **UPCOMING EVENTS**

- Attending the Meaford 50+ Lifestyle and Leisure Connections Fair on April 20, 2023.
- Attending the Saugeen Shores Police Service police week event on May 18, 2023.
- Our 31<sup>st</sup> Annual Golf Tournament is set for Thursday June 1, 2023 at Saugeen Golf Club in Port Elgin and arrangements are well underway.
- We are participating in the South Bruce County Classic Car Tour on June 25, 2023; The Bruce Peninsula Classic Car Run on August 13, 2023; and the Keppel Classic Colour Tour on September 24, 2023; as well as the Sauble Beach Sunset Cruisers Classic Car Shows on Tuesday nights June 13 to September 12, 2023.

## Kayla Wardell

---

**From:** Teschner, Ryan (SOLGEN) <Ryan.Teschner2@ontario.ca>  
**Sent:** April 11, 2023 8:09 PM  
**To:** Teschner, Ryan (SOLGEN)  
**Subject:** Introducing Myself: Working together to improve performance and public confidence in policing



### Working together to improve performance and public confidence in policing

Dear Partners,

It is an honour to introduce myself as the new Inspector General of Policing of Ontario. I am excited to be leading the Inspectorate of Policing (IOP) — the first-of-its kind in Canada — dedicated to advancing policing, building public trust, and modernizing police oversight and governance.

The last several professional roles I have had the pleasure of serving in are unified by a common theme: *working to improve effective police service delivery through a modernized governance framework, all with a view to enhancing the trust and confidence of the public we serve.* In fact, this appointment feels like a full circle moment in my career. I hope that by getting to know the professional road I have travelled, you will understand what led me to the Inspector General role and appreciate the approach I intend to bring to our collective work.

As some of you may know, I most recently served as the Executive Director and Chief of Staff at the Toronto Police Services Board, where I collaborated closely with a dedicated team and members of that service to modernize governance operations while putting in place new policies, policing innovations and organizational improvements. For nearly five years, I have tried to ‘walk the talk’ and set a standard of modern civilian police governance and oversight by focusing on collaboration and evidenced-based policy development that incorporates the values and expectations of the public in a meaningful way.

Previously, as Special Counsel and Advisor to the Deputy Minister of Community Safety and at the Ministry of the Attorney General, I was tasked with significant policy and legislative initiatives to modernize policing in the province — including in the areas of police governance, First Nations policing, and in developing Ontario’s response to the Honourable Michael Tulloch’s independent review of the province’s police oversight system. The creation of the IOP was sparked by recommendations from that Review, as well as input from policing bodies and various communities, and it is my honour to now serve in a role that I fundamentally believe in.

I also recognize that this type of work benefits from the approach those that have come before me have taken. I would like to recognize my predecessor, Devon Clunis, Ontario’s first Inspector General of Policing whose vision and passion is woven into the IOP’s foundation. I also want to thank Deputy Inspector General Ken Weatherill, for his tremendous leadership over the past year as interim Inspector General of Policing, and

whose work has positioned the IOP as a modern organization to deliver its mandate under the *Community Safety and Policing Act (CSPA)*, once in force. I know that Devon and Ken have met with many of you concerning the vision of the IOP. I also know that there is wide support for the mandate of the Inspector General of Policing, and the possibilities it can unlock for the policing sector in Ontario.

As we move towards the future proclamation of the CSPA, and with the assistance of a dedicated Executive Team and the talented members of the IOP, you have my commitment to continued dialogue, transparency and collaboration as we ready ourselves to be operational. I am dedicated to advancing the IOP's work in a manner that aligns with a continued commitment to diversity, inclusion, accessibility, and anti-racism. I realize the success of the Inspector General of Policing and the IOP is shared with the sector, and that will come from each of you playing a role in meaningfully bringing our mandate to life.

Over the next few months, I look forward to opportunities to communicate and engage with you as we move closer to the CSPA coming into force. Perhaps more importantly, I look forward to this 'first' in Ontario standing as an example of how to enhance the effective delivery of police services, modernize police governance, and ultimately, improve public confidence in the work each of you do every day.

I thank you for your ongoing support as I transition into this role, and I look forward to a productive relationship that serves Ontarians well.

Sincerely,

Ryan Teschner  
Inspector General of Policing of Ontario

March 31, 2023

Dear Corporate Services Committee,

Thank you very much for giving Linda Perks and myself an opportunity to present and answer questions about our concerns for Short Term Rentals - specifically Whole home, Owner unoccupied in a Residential zoned area.

I would like to follow up our deputation with this letter as there were some concerns noted by the Committee and although we were grateful for your lenience with our time allotted, it was a condensed presentation.

AirBNB and VRBO platforms offering whole home short term rentals in residential areas contravene our existing zoning bylaws. In fact, previously, Bed and Breakfast Houses were permitted in R5 and MR zones whereas now, it seems unclear where they fit, if at all?? If it is a "Dwelling Unit in combination with a permitted Non-residential Use", it is only permitted in MR. If it is a "Boarding or Lodging House" it is permitted in R5 and MR. Therefore these existing STR's contravene our current zoning bylaws.

At least a temporary suspension of these existing (and future) STR's would bring these dwellings back into compliance.

More important than providing an opportunity for absent landlords to create a significant revenue stream (that ends up in another community) is the declining opportunity to access available housing. This is a concern that has been identified at all levels of government and many concerned social organizations. There has been an approximate 30% growth (that we know about) to a total of 30 whole home STR's in the city of Owen Sound in the last year. This number will continue to grow as long as other communities continue to regulate and we do not! These homes can no longer be available to families trying to establish a residential home within our community. With declining "product" availability come increased cost for remaining properties...which is not a problem for an STR owner (many owners have several STR's in one community) because of the substantial income they enjoy and not paying business taxes as other business owners do...including hotels and motels.

These businesses are not subject to increased fire regulations as they are deemed to be "single family residential dwellings". They do not have the expense of providing wired smoke detectors, fire doors, approved fire extinguishers, annual inspections etc. Again, contrary to what a hotel or motel is obligated to incur.

Large number, Whole Home guests do NOT contribute to the Owen Sound economy. I personally observe most guests to arrive with many hampers of food and large quantities of liquid beverages. The cars remain parked for the whole week!! Their purpose for coming here is to remain at the "resort" they have paid a lot of money for to party and vacation with multiple friends and/or family.

Please note these whole home guests are different from the guests that stay in a room or suite of an owner-occupied home and go out each day to enjoy our local geography, culture and entertainment.

These "ghost hotels" unfortunately are a nuisance to both our bylaw officers and the Owen Sound Police Services. Complaints are often after hours noise violations and the police are called out repeatedly, taking them away from more important work. Currently there does not seem to be a vehicle for them to fine the owner for repeated violations.

Finally, one of the most serious problems these hotels in residential areas cause is an insidious and evolving decline in mental health for the neighbourhood residents. The constant revolving



door of strangers removes any security a normal neighbourhood enjoys. We are victims to excessive noise, obscene language, late night outdoor partying, concern for our outdoor valuables, trespassing, garbage debris, and negligent parking. The anxiety of not sleeping, not being able to entertain outdoors (day or night) and in general not to be able to enjoy your own property to rest, re-set and rejuvenate gradually wears down mental health and happiness.

Unfortunately, to all who do not have direct experience with one of these type of STR's in their neighbourhood (yet), it sounds like I am exaggerating. But believe me...I am not!

I look forward to being invited to participate as a stakeholder (as well as the Accommodations industry...Hotels and Motels, Campgrounds and Lodges etc) as City Staff develop recommendations on this issue. I would ask the Clerk to circulate this letter to all Council members as many of them are new to this issue.

My contact information is:

519 270 0678  
lyndamon54@gmail.com

In an effort to keep Owen Sound a community "where you WANT to live", I would ask you to consider again the proposal of initiating at least a temporary ban on these business hotels in residential zones.

Much thanks,  
Sincerely,  
Lynda Montgomery

# Owen Sound Police Services to implement Next Generation 911 services for Gananoque

## Local Journalism Initiative

April 17, 2023·3 min read

The Town of Gananoque has signed a transfer payment agreement to receive \$620,000 from the Solicitor General to support a Next Generation 911 (NG911) system.

And the town has awarded the NG911 contract to Owen Sound Police Services in the amount of \$493,155.51 to implement the system.

At a recent council meeting, council heard that the existing 9-1-1 system has been in place for more than 30 years and has reached its end of life. The Canadian Radio-television and Telecommunication Commission (CRTC) has mandated the emergency telecommunications networks and 9-1-1 call centres, also referred to as Public Safety Answering Points (PSAPs), must transition to a new 9-1-1 communication system, known as Next Generation (NG911), by March 4, 2025.

Once fully implemented, the new NG911 system will make it easier to provide additional details about emergency situations, such as video from the scene of an accident and ability to text 9-1-1 when requesting immediate help from police, fire, or ambulance services. It will also give emergency operators and dispatchers the ability to identify the location of a call using Global Positioning System (GPS) coordinates, resulting in a safer, faster, and more informed emergency response.

A presentation was delivered to council by Carole Steacy, a Police Communicator and NG911 lead with the Gananoque Police Service.

As well, Gananoque Police Chief Scott Gee presented the history of NG911, and Owen Sound Police Service (OSPS) Chief Craig Ambrose and Chris Hill, head of IT, spoke to the capability of OSPS's ability to store Gananoque's data and monitor the NG911 services.

Council heard that the changeover from the current system to the NG911 system comes at a major financial cost to the town. Staff have been seeking out quotations and applying for grant opportunities.

The Ontario government has earmarked \$208 million to help municipalities transition to NG911 technology. In late 2022, the Town applied for funding through the Next Generation 911 Grant Program. The Town was notified that it was successful on March 21.

The grant will cover the costs of NG911 implementation in accordance with the scope of works provided in the quote and grant criteria. The Gananoque Police Service will utilize the funding for the phase one transition costs including but not limited to licensing, hardware, software, training, cyber security, training, consulting, and project management.

From Steacy's presentation, it was noted that NG911 will allow transmission of data, in addition to voice, to accompany calls for service in the form of text messages, photos and video files from citizens and other sources to primary and secondary Primary Safety Answering Point (PSAP). Currently, only registered hearing impaired and comm centre supervisors, for training purposes, can text 9-1-1.

A PSAP is what the communications center functions as. What this means is one dials 9-1-1 in Gananoque and the surrounding area, the call is answered by a communicator in the Gananoque Police Comm Centre where they will deal with all police and fire related calls, down streaming any other calls to ambulance and other services required outside of the town.

In her presentation, Steacy noted that NG911 is important because the original 9-1-1 system was designed for analogue wireline phones, connected directly to central offices and then to the local Public Safety Answering Point (PSAP). This was based on the latest and greatest technology available at the time, in the 1950s. A life before the advent of the internet, mobile phones, and the "i-Generation". As technology advanced, so did the need to allow for the ability to receive information on the move.

(Keith Dempsey is a Local Journalism Initiative reporter who works out of the Brockville Recorder and Times. The Local Journalism Initiative is funded by the Government of Canada.)

Keith Dempsey, Local Journalism Initiative, Brockville Recorder and Times

**From:** Vicki Reevey <[vreevey@comlivos.on.ca](mailto:vreevey@comlivos.on.ca)>

**Sent:** April 25, 2023 5:35 PM

**To:** INFO <[info@owensoundpolice.com](mailto:info@owensoundpolice.com)>

**Subject:** Compliment for Sgt. Gurney

I just wanted to take a moment to send a compliment and my thanks to Sgt. Josh Gurney.

I support a lady with a developmental disability who came in on Monday to give a video statement in regards to an encounter she had had with the Owen Sound Police on Friday. At the time she was quite upset and emotional. Sgt. Gurney took a lot of time with her. He was patient and never made her feel rushed but most of all he made her feel heard.

He took the time to listen to her and to clarify the things she was saying all the time reminding her how important it was to tell the truth. He never once was condescending to her. He did not talk down to her. She did not feel pressured, embarrassed or 'stupid' (her word, not mine). He never once downplayed what she had gone through or what she was going through by being at the police station.

Sgt. Gurney restored a little bit of confidence in this lady at a difficult time for her. He was never intimidating or loud and he never came across as threatening, which is what she feared. He simply sat with her and had a conversation.

I believe he made her feel more comfortable about having to contact the police in the future when her mental health is being challenged. He assured her that she is safe and the police will always be there to help.

Bottom line is he preserved her dignity and treated her with respect.

My sincere thanks,

  
COMMUNITY LIVING  
Owen Sound and District  
1290 3<sup>rd</sup> Ave E, Owen Sound, ON, N4K 2L5  
Office Phone: 226-664-0789, Ext. 413  
Work Cell: 226-668-8566  
Fax: 226-664-0783  
[www.communitylivingowensound.ca](http://www.communitylivingowensound.ca)



## Report to the Police Services Board

### Criminal Investigations Branch and Drug Enforcement / Criminal Intelligence Unit March 2023

*Inspector D. Bishop*

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**Sexual Assault** – (February/March 2023) – CIB continued a historical sexual assault investigation involving multiple child victims within the same blended family, resulting in charges laid against the eldest brother. On March 22<sup>nd</sup>, 2023, an eighteen-year-old male was arrested and charged with sexual interference, invitation to sexual touching, expose genitals to person under 16 and sexual assault. The offences were committed between 2016 and 2020.

**Drug Trafficking Warrant** – (March 16<sup>th</sup>, 2023) – Members of CIB, CORE and the Drugs/Intelligence Unit executed a Controlled Drugs and Substances Act search warrant at a west side residence. This was a joint investigation with the Ontario Provincial Police which included one other Owen Sound residence and a residence in Bruce County. In total, five people were arrested and charged with various drug offences.

**Sudden Death** (March 27<sup>th</sup>, 2023) – CIB assisted uniform officers with a sudden death investigation of a twenty-three-year-old female at a west side apartment building. It is believed that the female died as a result of a drug overdose and the investigation is continuing.

**Break & Enter** – (March 29<sup>th</sup>, 2023) – CIB assisted uniform officers with a break enter reported at a local business in which cash and business checks were stolen from the cash register and safe. A male was taken into custody and charged while trying to cash

one of the cheques at his financial institution. The investigation is continuing into the break and enter.

### **Uniform Assistance:**

- **Possession of Stolen Property** – CIB assisted uniform officers with open source examination of the suspect in an ongoing stolen property investigation.

### **MMHART Statistics**

Officer Referrals = 3

Follow Up's = 7

Officer Consultations = 1

Community Support Consultations = 1

Community Support Referrals = 0

Incident Response/Support = 6

STAR cases = 1

### **Training:**

- D/Cst. Bridgeman – Sexual Assault Investigators Course -Hamilton
- D/Cst. Houston, D/Cst. Bridgeman, D/Cst. Hawke and D/Sgt. Rawn attended a Trauma Informed Training session provided by the OPP.
- Violence Link Training – Recognizing the link between animal abuse and human abuse – Online seminar attended by D/Cst. Martin, D/Cst. Hawke & D/Sgt. Rawn
- Situation Table Grey Bruce In-Person Training Session in Walkerton attended by D/Cst. Bridgeman, D/Cst. Martin & D/Sgt. Rawn

### **Meetings:**

- D/Cst. Martin & D/Cst. Bridgeman attended Situation Table Meetings
- D/CST Bridgeman attended and presented at the Grey Bruce Public Health Unit - Home Takeover Strategic planning meeting

### **Drug Overdose Information:**

In March 2023 the city had two deaths which may have been drug related, bringing the total number of 2023 suspected drug related deaths to five (5)..

The year 2022 ended with the Owen Sound Police Service having investigated a total of six (6) drug overdoses. A total of fourteen (14) occurred in 2021 and a total of eight (8) occurred in 2020.



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** CRIMINAL INVESTIGATIONS BRANCH AND DRUG ENFORCEMENT / CRIMINAL INTELLIGENCE UNIT - APRIL 2023

**TO:** Chair and Members of the Owen Sound Police Services Board

**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For Information

### REPORT:

#### Investigations

**Child Pornography** – (April 5<sup>th</sup>, 2023) Members of the Criminal Investigations Branch assisted Ontario Provincial Police, Child Exploitation investigators with a residential search warrant within the city of Owen Sound. Numerous devices were seized for digital forensic analysis and the investigation is ongoing.

**Weapons** – (April 11<sup>th</sup>, 2023) Members of the Criminal Investigations Branch and the Drug Enforcement / Criminal Intelligence Branch investigated a weapons offence where two Owen Sound residents were threatened by a 22-year-old Owen Sound male that brandished a firearm. As a result of the investigation a warrant has been obtained for the arrest of the male for numerous criminal offences.

**Stolen Vehicle – Recovered** – (April 20<sup>th</sup>, 2023) Members of the Criminal Investigations Branch assisted uniform officers with the recovery of a vehicle stolen on April 9<sup>th</sup>, 2023. The vehicle was used in numerous property crimes throughout the city and as a result a 43-year-old Hamilton man was charged with numerous criminal offences.

**Recovery of Stolen Property** – (April, 25<sup>th</sup>, 2023) Members of the Criminal Investigation Branch sought and obtained a search warrant for a residence situated in the 1700 block of 9<sup>th</sup> Avenue East, Owen Sound. The search warrant was with respect to a Break Enter and Theft which had occurred in the early morning hours of April 24<sup>th</sup>, 2023 at a restaurant located on Highway 6 & 10 just south of Owen Sound. A safe had been stolen containing Canadian currency as well as other business-related items. Upon execution of the search warrant, police also located stolen property from other break, enters and thefts reported in Owen Sound and the surrounding area. As a result of the investigation a 35-year-old male and 31-year-old female Owen Sound residents face numerous criminal charges.

#### Uniform Assistance

- OW23004813 – Assist with follow up and canvass for video and witnesses relating to an attempted suicide.

### Follow Up

- D/C Hawke continued follow up interviews in regards to OW23004093 (suspected overdose death in March).
- D/C Hawke continued follow up in regards to OW23002043 (suspected overdose death in February).

### MMHART Statistics

Officer Referrals = 4

Follow Up's = 7

Officer Consultations = 2

Community Support Consultations = 2

Community Support Referrals = 0

Incident Response/Support = 8

STAR cases = 0

### Training

- D/Cst. Hawke – OPC/CISO – Firearms Investigators Course
- D/Cst. Hawke – OPC/CISO – Undercover Operator Handler
- D/Cst. Bridgeman & D/Cst. Martin – Annual Firearms and First Aid Training
- D/Cst. Houston – Firearms Trainer
- D/Cst Martin and D/Sgt Rawn attended Ontario Sex Offender Registry Training

### Meetings

- D/Cst. Bridgeman & D/Cst. Martin attended Situation Table Meetings
- D/Cst. Martin attended the Grey Bruce High Risk Team (HRT) Meeting
- D/Cst. Bridgeman attended the Keystone Child Youth and Family Service strategic planning meeting.

### Other

- D/Cst. Martin presented to a Grade 10 Careers class at Owen Sound District Secondary School
- D/Cst. Bridgeman and members of the CORE Unit attended a seminar hosted by United Way Grey Bruce.
- D/Cst. Martin and D/Cst Bridgeman presented to staff members of the Bluewater District School board.

### Drug Overdose Information

In April 2023 the city had no new suspected drug related deaths. To date in 2023 the Service has investigated five (5) suspected drug related deaths.

The year 2022 ended with the Owen Sound Police Service having investigated a total of six (6) drug overdoses. A total of fourteen (14) occurred in 2021 and a total of eight (8) occurred in 2020.



Missing Persons

Active: Nil

**FINANCIAL/RISK IMPLICATION(S):**

Nil

**OPERATIONS PLAN:**

Some of the investigations this month address the Board's strategic priorities in relation to Goal CS3 addressing controlled substances, firearms, violent crime and property crime, in that there was focused investigative efforts on repeat offenders of property crime and that significant property was recovered and charges were laid in relation to several incidents. As well, Goal CW3 addressing the building and fostering relationships with community groups specifically by providing crime preventions tips with business owners in relation to these property crimes.

**ATTACHMENT(S):**

Nil

**SUBMITTED BY:**

D. Bishop, Inspector



## Report to the Board: Auxiliary Unit

*From: Inspector D. Bishop*

*Date: March 2023*

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In March, members of the Auxiliary Unit assisted our Community Services Officer with a Data Destruction Event, hosted on March 25<sup>th</sup>, 2023, at the Sydenham Campus of the Grey County Offices. This was a partnered event which brought an electronics recycling program to Owen Sound so the community could dispose of their electronics in a way that they felt was safe and confident that any personal information contained on their devices would be destroyed. Despite the unsavory weather, the event was a success!

In addition to this event, Auxiliary members volunteered for ride alongs, dedicating 58 hours to assist our Uniformed Platoons.

With regards to a new class of Auxiliary recruits, a select group of successful applicants have progressed to the background stage of the process. After this is complete, a new class of Auxiliary recruits should commence training in the following weeks.

Currently the number of (active) Auxiliary is 11 Members. The total number of volunteer hours given by the Unit in March was 111 hours.





## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Auxiliary Board Report – April 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For information.

### Report:

During the month of April there were no Community Events scheduled. The Owen Sound Police Auxiliary members focused their time on uniformed patrol and ride alongs, including every weekend of this month with Auxiliary members supplementing the uniformed compliment in the community. In April the Auxiliary Unit dedicated 120 hours of volunteer time.

The new class of Auxiliary recruits are set to commence training on Monday May 8<sup>th</sup>, 2023.

### FINANCIAL/RISK IMPLICATION(S):

None, financial implications of the operation of the Auxiliary Unit remain in line with the OSPS Operational Budget.

### OPERATIONS PLAN:

The Auxiliary Unit works in support of our Community Safety goal CS2 to improve police visibility in the River District and at other priority areas.

### ATTACHMENT(S):

### SUBMITTED BY:

Inspector D. Bishop



## **Community Oriented Response & Enforcement Unit (CORE)**

PC Edmiston #179, PC Boyle #187, PC Aitken #184

Month End Report

March 2023

<b>FOOT PATROL (Hours)</b>	41
<b>CRIMINAL CHARGES</b>	1
<b>WARRANT ARRESTS</b>	3

### **• COMMUNITY PARTNERS**

- Safe n Sound
  - Members of CORE conducted proactive foot patrol in the area of Safe N Sound in an attempt to monitor ongoing concerns which had been identified by their staff. Neighboring business owners were also spoken to in an attempt to have specific issues addressed.
  - CORE met with members of the M'Wikwedong Indigenous Friendship Centre to discuss plans for a 2nd Annual event to be held at the end of the summer.
  - CORE met with staff at OSDSS and St. Mary's High school to discuss student safety along with ongoing and anticipated issues.

### **• FOOT & BIKE PATROL LOCATIONS**

- The River District – including a focus on specific concerns identified by the community
- Owen Sound District Secondary School
- St Mary's Highschool
- Grey County Housing – West side apartment complex
- East side businesses

### **• ASSIST CIB / DRUG UNIT / MMHART**

- CORE assisted CIB with attempting to locate a wanted female.
- CORE assisted CIB members with the execution of two Controlled Drugs and Substance Act warrants at a westside residence. As a result of the

warrants a quantity of suspected CDSA and Canadian currency was seized as evidence to an offence. This investigation was in partnership with the OPP.

- **ASSIST UNIFORM PLATOONS**

- CORE assisted with accident reconstruction for a serious motor vehicle collision where a pedestrian was struck on the eastside of the city.
- CORE assisted with traffic control for a serious motor vehicle collision resulting in injuries requiring medical attention, as well as extensive property damage to a home on the east side of the city.
- CORE assisted Platoon officers in entering a westside address to arrest a male regarding an Uttering Threats investigation.
- CORE assisted Platoon officers in attempting to locate two wanted individuals.
- CORE assisted Platoon officers with a weapons investigation that had originated in the area of 8<sup>th</sup> Street and 3<sup>rd</sup> Avenue East. As a result of the investigation it was determined that an imitation firearm was brandished and fired at an individual. A member of CORE drafted a warrant which was granted, authorizing police to enter the dwelling and arrest the accused. As a result, a male was arrested and a BB gun was seized.
- A member of CORE assisted with the investigation and arrest of a suspect who had been involved in a break and enter to an eastside business. The individual was arrested without incident and evidence was seized.

- **INVESTIGATIONS**

- CORE was notified by building staff of a mischief occurrence at a westside apartment complex. The investigation is ongoing.
- CORE was tasked with locating a wanted individual for failing to attend court. The wanted male was located, and issued the required documents to compel them to attend court.
- CORE investigated a domestic related assault occurrence and as a result a charge was laid. Further investigation revealed grounds for subsequent charges; the investigation is ongoing.

- **TRAINING / MEETINGS / OTHER DETAILS**

- PC Aitken attended the Port Hope Police Service and completed the Search Warrant Course hosted by the Ontario Police College over a five-day span.
- A member of the CORE Unit attended Trauma Informed Training provided by the OPP.
- CORE met with the Community Development Coordinator of the River District and members of the Chamber of Commerce to discuss a joint project between other city partners and the River District.
- PC Aitken provided 18 hours of ALPR (Automated License Plate Recognition) training to several Owen Sound Police Service members.
- As a result of ongoing robberies at a specific financial institution across the province, CORE attended the Owen Sound location to discuss any safeguards and policy changes that had been put in place to protect the public and staff.
- Officers located and returned property belonging to a River District business on several occasions. The property has a high dollar amount and staff were appreciative of officer's support.
- CORE assisted a local high school in locating a student who had been absent without reason for a number of days.
- CORE met with the Harm Reduction Manager of the Health Unit to further discuss a joint project, in partnership with the River District.



# REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Community Oriented Response & Enforcement Unit  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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## RECOMMENDATION(S):

For Information

## REPORT:

FOOT PATROL (Hours)	32.5
CRIMINAL CHARGES	3
WARRANT ARRESTS	5

- **COMMUNITY PARTNERS**

- Members of the CORE unit attended and presented at a DIA and Chamber of Commerce meeting held at the Bayshore Community Centre for downtown business owners.
- A member of the CORE unit attended a Probation and Parole meeting.
- A member of the CORE unit attended 3 encampment locations to assist Bylaw officers.

- **FOOT & BIKE PATROL LOCATIONS**

- The River District – including a focus on specific concerns identified by the community
- Grey County Housing – West side apartment complex
- East side businesses

- **ASSIST CIB / DRUG UNIT / MMHART**

- A member of the CORE unit assisted CIB with attempting to locate a wanted male involved in a weapons occurrence where a firearm was pointed at a member of the public.
- A member of the CORE unit assisted CIB and OPP Child Sexual Exploitation investigators with a residential search warrant within the city of Owen Sound. Multiple devices were seized for forensic analysis.
- A Member of the CORE unit assisted CIB with a residential search warrant within the city of Owen Sound. Stolen property was located, from multiple break and enter locations across Owen Sound and the surrounding area.

- **ASSIST UNIFORM PLATOONS**

- Members of the CORE unit assisted with covering for patrol officers during block training. A total of five shifts were covered by CORE officers.
- Members of the CORE unit assisted uniform patrol officers along with members of CIB with a stolen vehicle investigation.
- A member of the CORE unit assisted uniform patrol with locating a missing female youth.

- **INVESTIGATIONS**

- Officers concluded a mischief investigation that began the month prior. A male of no fixed address was charged with Mischief under \$5000.
- Officers concluded a historical domestic assault investigation with two criminal charges being laid.

- **TRAINING / MEETINGS / OTHER DETAILS**

- A member of the CORE Unit attended the Guelph Police Service and completed the Coaching Police Professionals Course hosted by the Ontario Police College over a five-day span.
- A member of the CORE Unit attended Earth Day at the Owen Sound Market.
- A member of the CORE unit met with an ALPR software Manager and reviewed the ALPR system.
- A member of the CORE unit attended Criminal Court for approximately 7 hours for an impaired driving trial.

**FINANCIAL/RISK IMPLICATION(S):**

Nil

**OPERATIONS PLAN:**

Some of the focus this month included the Board's strategic priorities in relation to Goal CS2 of improving police visibility in the River District and at other priority areas by completing high visibility foot patrol, attending the Earth Day event at the Owen Sound Farmer's Market, and by attending and presenting at a DIA and Chamber of Commerce meeting for downtown business owners.

**ATTACHMENT(S):**

Nil

**SUBMITTED BY:**

D. Bishop Inspector





## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Front Line Patrol Report and Collision Statistics – March 2023

**TO:** Chair and Members of the Owen Sound Police Services Board

**DATE:** May 24, 2023

---

### RECOMMENDATION(S):

For Information

### REPORT:

The following report highlights key metrics from OSPS Front Line Patrol, the RIDE program, and Collision Statistics for March 2023.

#### Front Line Patrol Report:

	Platoon #1-4		Traffic/Part Time Officers	
	March 2023	March 2022	March 2023	March 2022
Highway Traffic Act:	119	148	32	33
Compliance Reports:	16	13	1	-
Recorded Cautions:	50	44	35	42
Liquor Licence Act:	5	9	-	-
Criminal Code/ CDSA:	166	118	3	15
Other POA/By-Law:	26	38	6	7
Foot Patrol:	88	142	21	41

#### Reduce Impaired Driving Everywhere (RIDE):

There was a total of 20 on-duty RIDE checks in the month of March with 259 drivers checked. Additionally, there was one grant funded RIDE program with 412 drivers checked and 5 breath tests administered.

The combined statistics for RIDE were:

- 44 officers
- 17 hours
- 671 vehicle drivers checked
- 6 HTA charges/warnings

Two impaired driving charges were laid during the month.

Collision Statistics:

	<b>March 2023</b>	<b>February 2023</b>	<b>March 2022</b>
<b>Total Collisions:</b>	29	43	38
Collisions - East side	14	14	16
Collisions - West side	8	9	6
Collisions - parking lots	7	10	16
Fail to Remain Collisions	3	5	9
<b>Collisions referred to CRC:</b>	<b>20</b>	<b>17</b>	<b>19</b>
<b>Collisions investigated by OSPS:</b>	<b>9</b>	<b>16</b>	<b>19</b>

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

“Community Safety” is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan’s goals: to address safety concerns identified by the community; to improve police visibility in the River District and at other priority areas; to address controlled substances, firearms, and violent crime; and, to promote road safety.

SUBMITTED BY:

Inspector Jeff Fluney



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Front Line Patrol Report and Collision Statistics – April 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

---

### RECOMMENDATION(S):

For Information

### REPORT:

The following report highlights key metrics from OSPS Front Line Patrol, the RIDE program, and Collision Statistics for April 2023.

#### Front Line Patrol Report:

	Platoon #1-4		Traffic/Part Time Officers	
	April 2023	April 2022	April 2023	April 2022
Highway Traffic Act:	128	152	27	46
Compliance Reports:	29	14		-
Recorded Cautions:	61	75	41	48
Liquor Licence Act:	6	1	1	-
Criminal Code/ CDSA:	119	78	2	4
Other POA/By-Law:	9	13	3	2
Foot Patrol:	88	117	21	35

#### Reduce Impaired Driving Everywhere (RIDE):

There was a total of 19 on-duty RIDE checks in the month of April with 490 drivers checked and six breath tests administered.

The statistics for RIDE were:

- 40 officers
- 15.5 hours
- 490 vehicle drivers checked
- 6 HTA charges/warnings and 1 licence suspension

Three impaired driving charges were laid during the month.

Collision Statistics:

	<b>April 2023</b>	<b>March 2023</b>	<b>April 2022</b>
<b>Total Collisions:</b>	30	29	30
Collisions - East side	14	14	15
Collisions - West side	3	8	3
Collisions - parking lots	13	7	12
Fail to Remain Collisions	4	3	5
<b>Collisions referred to CRC:</b>	<b>11</b>	20	16
<b>Collisions investigated by OSPS:</b>	<b>19</b>	9	14

FINANCIAL/RISK IMPLICATION(S):

Nil

OPERATIONS PLAN:

“Community Safety” is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan’s goals: to address safety concerns identified by the community; to improve police visibility in the River District and at other priority areas; to address controlled substances, firearms, and violent crime; and, to promote road safety.

SUBMITTED BY:

Inspector Jeff Fluney



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Community Services – March 2023

**TO:** Chair and Members of the Owen Sound Police Services Board

**DATE:** May 24, 2023

---

### RECOMMENDATION(S):

For Information

### REPORT:

The following report highlights key engagements of the Community Services Officer in March 2023.

Continued with traditional corporate and social media for OSPS:

- March Break - Safe Driving, CORE Officers on patrol in 16<sup>th</sup> Street area, Gas leak and accident on 8<sup>th</sup>, International Women's Day, Fraud Prevention Month, Mourning the tragic deaths of Officers in Edmonton and Quebec - Sûreté du Québec, Drug seizures in partnership with OPP, Data Destruction Event, Tom Sullivan's Retirement

Community Partnership/Provincial Collaboration and Internal Committee work:

- COYO- Community of Youth Officers for the Province of Ontario - monthly meeting
- Georgian College- International Student Coordinator- partnership
- County of Grey- Data Destruction Event- initial meeting regarding hosting Major Case Management Course on site
- LEAPPS (Law Enforcement Agencies and Partners to Protect Seniors) - monthly meeting
- Owen Sound Citizens Police Academy- internal meeting
- Grey Bruce Local Immigration Partnership- monthly meeting
- Alpha Street Resource Centre- monthly local agency meeting
- Youth in Policing Initiative (YIPI) - provincial committee
- Local School Boards (Public and Private) - OS schools- Social Media and Internet Safety presentations
- Substance Abuse Action Committee
- Crime Prevention Action Table
- Internal Communications Committee

Community Presentations and Celebrations:

- Georgian College - International Students- initial meeting
- East Ridge - Social Media awareness/internet safety
- Timothy Christian - Social Media awareness/internet safety
- Saint Dominique Savio - Social Media awareness/internet safety
- Owen Sound Police Academy - continued

Earned/Paid Media:

- Rogers Cable
- Bounce Radio



The Owen Sound Police Services & The Electronic Recycling Association (ERA) partner together to securely destroy your personal data.

**FREE DATA DESTRUCTION & ELECTRONIC RECYCLING EVENT**

\*WE DO NOT ACCEPT HOUSEHOLD OR PERSONAL APPLIANCES

**MARCH 25TH 2023**

**LOCATION: SYDENHAM CAMPUS**  
11130 8th St E,  
Owen Sound,  
ON, N4K 5N8

**TIME: 10AM-2PM**

ELECTRONIC RECYCLING ASSOCIATION | 1.877.9EWASTE | WWW.ERA.CA

(Pictures from left to right- Tom's retirement, International Women's Day, Data Destruction Event)

**FINANCIAL/RISK IMPLICATION(S):**

Nil

**OPERATIONS PLAN:**

“Community Wellbeing” is one of the four strategic priorities of the Owen Sound Police Services Board. The work of the Community Services Officer is instrumental in progressing the 2023-2026 OSPS Operations Plan’s goal to build and foster relationships with community groups, specifically the following actions: by educating OSPS members and the community on OSPS partnerships; by focusing on preventative youth programming in cooperation with school board and community groups; and, by fostering and building relationships with diverse groups within the community.

**SUBMITTED BY:**

Inspector Jeff Fluney



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Community Services – April 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

---

### RECOMMENDATION(S):

For Information

### REPORT:

The following report highlights key engagements of the Community Services Officer in April 2023.

Continued with traditional corporate and social media for OSPS;

- Scam Alerts, National Communicator Week, CORE Officers on patrol, #HerosInLife Officer killed in line of duty, National Volunteer Week, Work place Safety Week, Smile Cookie Campaign, Tracey Watson's Retirement, YIPI job posting.

Community Partnership/Provincial Collaboration & Internal Committee work

- COYO- Community of Youth Officers for the Province of Ontario- Monthly mtg
- CICE meeting- Safety in College
- LEAPPS (Law Enforcement Agencies & Partners to Protect Seniors) monthly Meeting
- Youth Substance Working Group
- Bruce Grey Crime Prevention Action Table
- Grey Bruce Local Immigration Partnership- monthly meeting
- Alpha Street Resource Centre- monthly local agency meeting
- Internal Communications Committee

Community Presentations & Celebrations;

- Georgian College- CICE staff
- Saint Dominique Savio- Social Media awareness/internet safety
- Alexandra School- Social Media awareness/internet safety





(Photos top Tracey's last day, bottom - classroom presentation for social media awareness)

Financial/Risk Implication(s): Nil

**OPERATIONS PLAN:**

“Community Wellbeing” is one of the four strategic priorities of the Owen Sound Police Services Board. The work of the Community Services Officer is instrumental in progressing the 2023-2026 OSPS Operations Plan’s goal to build and foster relationships with community groups, specifically the following actions: by educating OSPS members and the community on OSPS partnerships; by focusing on preventative youth programming in cooperation with school board and community groups; and, by fostering and building relationships with diverse groups within the community.

**SUBMITTED BY:**

Inspector Jeff Fluney



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Lost Hours and Training – March 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

---

### RECOMMENDATION(S):

For Information

### REPORT:

The following report highlights key metrics from OSPS full time members for March 2023, including lost hours due to leave from sick time, short term disability (STD), and Workplace Safety and Insurance Board (WSIB), as well as training opportunities.

#### Lost Hours:

Month/Year	SICK/STD			WSIB		
	Number of Fulltime Members	Total Number of Shifts (complete and partial)	Total Number of Hours	Number of Members	Total Number of Shifts (complete and partial)	Total Number of Hours
March 2023	15	23	231	3	46	368
February 2023	14	23	208	3	40	320
March 2022	11	74	689	3	47	338

Three members are on WSIB. One of the members on WSIB is on a modified return to work plan. One member is on long term disability (LTD).

#### Training:

- Two new officers are training with coach officers
- One member attended the Search Warrant course in Port Hope
- One member attended the Sexual Assault course in Hamilton
- One member attended the Hate Crimes Course in York Region
- Three members attended the Applied Suicide Intervention Skills Training course in Owen Sound
- Ten members attended the Trauma Informed Investigations workshops in Walkerton and Owen Sound

**FINANCIAL/RISK IMPLICATION(S):**

The loss of scheduled work hours is a potential financial risk and is monitored to ensure a balance with members' physical and mental wellbeing. Financial resources are required to provide ongoing member training which is an essential to updating qualifications, knowledge, and ultimately organizational risk mitigation.

**OPERATIONS PLAN:**

"Our Members" is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan's goals: to promote members' mental and physical wellbeing; and, to promote professional development and training opportunities for all members.

**SUBMITTED BY:**

Inspector Jeff Fluney



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Lost Hours and Training – April 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

### RECOMMENDATION(S):

For Information

### REPORT:

The following report highlights key metrics from OSPS full time members for April 2023, including lost hours due to leave from sick time, short term disability (STD), and Workplace Safety and Insurance Board (WSIB), as well as training opportunities.

#### Lost Hours:

Month/Year	SICK/STD			WSIB		
	Number of Fulltime Members	Total Number of Shifts (complete and partial)	Total Number of Hours	Number of Members	Total Number of Shifts (complete and partial)	Total Number of Hours
April 2023	7	8	76	3	40	320
March 2023	15	23	231	3	46	368
April 2022	10	38	399	2	19	214

Three members are on WSIB. One of those members is on a modified return to work plan.

#### Training:

Members attended the following courses:

Coaching Police Professionals	Supervisor Course	Sexual Assault Investigation
Advanced CPIC	Mentoring Course	Social Media
CPIC Operator	Search Warrant	

The service also hosted a 4 day Crisis Intervention Techniques Course focusing on de escalation techniques, dealing with mental health disorders, suicide intervention and using community resources. The service also hosted De-escalation training for Emergency Dispatchers. Spring Block Training started with officers receiving recertification in 1<sup>st</sup> Aid/CPR and Firearms Requalification

**FINANCIAL/RISK IMPLICATION(S):**

The loss of scheduled work hours is a potential financial risk and is monitored to ensure a balance with members' physical and mental wellbeing. Financial resources are required to provide ongoing member training which is an essential to updating qualifications, knowledge, and ultimately organizational risk mitigation.

**OPERATIONS PLAN:**

"Our Members" is one of the four strategic priorities of the Owen Sound Police Services Board. Information in this Board report supports the 2023-2026 OSPS Operations Plan's goals: to promote members' mental and physical wellbeing; and, to promote professional development and training opportunities for all members.

**SUBMITTED BY:**

Inspector Jeff Fluney



## Report to the Board: Board Bylaw

*From: Director of Civilian Services – K. Fluney*

*Date: April 17, 2023*

*Related to Business Plan S#*

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### **March 2023**

#### **TAXI**

Total number of Taxi Driver & Private Transportation Company Driver Licences Issued/Renewals	= 1
Total number of Re-Issue Lost Taxi Driver Licences	= 0
Total number of Taxi Driver's Licences Deferred/Denied	= 1
Total number of New/Taxi (transfer) Vehicle Licences Issued	= 0
Total number of Agent Transfers	= 0
Total number of New Agents Registered	= 0

#### **ADULT ENTERTAINMENT**

Total number of Adult Entertainment Licences Issued	= 4
Total number of Adult Entertainment Licences Denied	= 0
Total number of Adult Entertainment Owner Licences Renewed	= 0

#### **ALARMS**

Invoices to be completed for Chief's signature.



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Board Bylaw Report – April 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For Information

### REPORT:

#### **TAXI**

Total number of Taxi Driver & Private Transportation Company Driver Licences Issued/Renewals	= 1
Total number of Re-Issue Lost Taxi Driver Licences	= 0
Total number of Taxi Driver's Licences Deferred/Denied	= 0
Total number of New/Taxi (transfer) Vehicle Licences Issued	= 1
Total number of Agent Transfers	= 0
Total number of New Agents Registered	= 0

Interim safety letters prepared and mailed. Interim safety's required by June 9<sup>th</sup>, 2023.

#### **ADULT ENTERTAINMENT**

Total number of Adult Entertainment Licences Issued	= 0
Total number of Adult Entertainment Licences Denied	= 0
Total number of Adult Entertainment Owner Licences Renewed	= 0

#### **ALARMS**

Invoices to be completed for Chief's signature.

### FINANCIAL/RISK IMPLICATION(S):

Nil

### OPERATIONS PLAN:

N/A

### ATTACHMENT(S):

Nil

### SUBMITTED BY:

Director of Civilian Services Krista Fluney



## Report to the Board: Courts

*From: Director of Civilian Services – K. Fluney*

*Date: April 17, 2023*

*Related to Business Plan S#*

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### **March 2023**

#### **Personnel:**

Nothing to Report

#### **Budget:**

Nothing to Report

#### **Operational:**

Custodies Transported during the month: OPP - 11, OSPS – 8 **TOTAL – 19**  
Video /Audio appearances: 52 OSPS persons in custody appeared by audio (most making numerous video appearances throughout the month)  
Meals provided to custodies: 22  
Special Constable Total Hours: 1141.25

#### **Issues, Concerns & Comments:**

Ontario and Superior Courts of Justice currently operate as hybrid courts. Trials and some resolution matters are done in-person while set date courts are operated as in-person or virtual appearances. Prisoners are not transported to the courthouse unless they are attending for their trial, Counsel/Judiciary/Crown Attorney has requested an in-person attendance or the correctional facility is unable to accommodate them appearing virtually due to video booth scheduling. All other prisoners are still being done by audio/video from the police services or the correctional facilities.

Special Constables have been assigned at the police station to cover in custody hearings. When not required for prisoners in custody members have assisted to perform other duties.





## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Court Board Report – April 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For Information

### REPORT:

#### Personnel:

Nothing to Report

#### Operational:

Custodies Transported during the month: OPP - 9, OSPS –11 **TOTAL – 20**

Video /Audio appearances: 46 OSPS persons in custody appeared by audio (most making numerous video appearances throughout the month)

Meals provided to custodies: 15

Special Constable Total Hours: 966

#### Issues, Concerns & Comments:

Ontario and Superior Courts of Justice currently operate as hybrid courts. Trials and some resolution matters are done in-person while set date courts are operated as in-person or virtual appearances. Prisoners are not transported to the courthouse unless they are attending for their trial, Counsel/Judiciary/Crown Attorney has requested an in-person attendance or the correctional facility is unable to accommodate them appearing virtually due to video booth scheduling. All other prisoners are still being done by audio/video from the police services or the correctional facilities.

Special Constables have been assigned at the police station to cover in-custody hearings. When not required for prisoners in custody members have assisted to perform other duties.

### FINANCIAL/RISK IMPLICATION(S):

Nil

### OPERATIONS PLAN:

Sustainability is one of the four strategic priorities of the Owen Sound Police Services Board. Court security at the Owen Sound Courthouse is the responsibility of the Owen Sound Police Service. A portion of court security costs are made possible by ministry court security grants. Court security costs must be assessed and reviewed annually in order to advocate for a sustainable police funding model.

**ATTACHMENT(S):**

Nil

**SUBMITTED BY:**

Director of Civilian Services Krista Fluney



## Report to the Board: Records

*From: Director of Civilian Services – K. Fluney*

*Date: April 17, 2023*

*Related to Business Plan S#14.4*

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Local criminal record searches are being completed and sent back to the individuals within 1 to 2 weeks of submitting them. Owen Sound Police Service accepts criminal record check applications in person at the service as well as online.

There was a total of **9209** bulk searches completed in March 2023.



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Records Board Report – April 2023  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For Information

### REPORT:

Local criminal record searches are being completed and sent back to the individuals within 1 to 2 weeks of submitting them. Owen Sound Police Service accepts criminal record check applications in person at the service as well as online.

There was a total of **7655** bulk searches completed in April 2023.

### FINANCIAL/RISK IMPLICATION(S):

Nil

### OPERATIONS PLAN:

N/A

### ATTACHMENT(S):

Nil

### SUBMITTED BY:

Director of Civilian Services Krista Fluney



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Owen Sound Emergency Communications Centre (OSECC)  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For Information

### REPORT:

#### Background:

At the February 22, 2023, Police Services Board meeting, Dispatchers Amber Wilson and Kendall Jardin presented on the Owen Sound Emergency Communications Centre (OSECC) and a day in the life of a Dispatcher. This Board report will complement their front-line presentation with information on OSECC operations, staffing, call statistics and data sources, standards, maintenance and development of IT infrastructure, future initiatives, and an evolving monthly OSECC report.

#### OSECC Operations:

The OSECC, as part of the Owen Sound Police Service (OSPS), has been providing professional radio communications to emergency services for over 30 years across Ontario. As shown in the attached map, the OSECC currently serves a population of over 370,000 across 28 municipalities, 2 First Nations Communities, and 48 locations (e.g. different fire halls, police stations).

Depending on each agency's requirements, OSECC provides 911 services, call taking and dispatching, or a centrally hosted 911 call handling solution, as well as IT support. For the police services, there are other ancillary services provided by OSPS such as Canadian Police Information Centre (CPIC) updates, disclosure requests, Access to Information requests, and answering administrative phone lines. OSPS is reviewing different options to change how these services are provided due to increases in demands. Full implementation of the Digital Evidence Management Systems (DEMS) will also have staffing and workload implications for these services.

Changes to the agencies served over the past five years, listed below, also illustrates how the scope of OSECC continually grows and evolves:

- 2023 – NG911 Call Hosted Solution commitments from Smiths Falls Police and Fire, Gananoque Police, Brockville Police and Fire, and Hawkesbury Fire
- October 2022 – Huron Fire onboarded, including Huron East (Brussels, Seaforth, Grey), Bluewater (Bayfield, Brucefield, Hensall, Zurich), Goderich, Central Huron (Clinton)
- July 2022 – Hanover Fire onboarded again
- February 2022 – Dryden Police disbanded

- January 2022 – Perth Fire onboarded, including Perth East (Milverton, Sebringville, Shakespeare) North Perth (Listowel, Atwood, Monkton), West Perth (Mitchell), St. Marys Fire
- August 2021 – Howick Fire onboarded
- March 2021 – South Bruce Peninsula Fire onboarded
- September 2020-February 2021 – Shelburne Police disbanded
- February 2019 - Wingham Police disbanded

OSECC is both a primary and secondary Public Safety Answering Point (PSAP). As a primary PSAP, 911 calls are routed directly for all six of the police agencies currently served (Owen Sound, Saugeen Shores, Hanover, West Grey, Cobourg, Port Hope) and some of the fire departments. As the secondary PSAP for other fire departments (e.g. Huron and Perth), the 911 calls handled by OSECC are transferred from another primary PSAP for OSECC to complete the dispatching process. OSECC also dispatches for Grey County Roads Department after hours, and provides administration and maintenance for the Grey County Radio Project.

### Human Resources

There are currently 26 OSPS authorized positions that support the OSECC operations, including 3 in supporting IT roles:

- 1 Corporate Services Director - oversees management of OSECC and supervises staff
- 8 Full Time Communicators – provide call taking, dispatching, and training
- 17 Part Time Communicators – provide call taking and dispatching
- 2 Switchboard Operators – provide call taking at peak times
- 1 IT Director – manages and maintains system infrastructure and supervises IT staff
- 2 IT Technicians - provide technical support

Front-line staff operating the 24 hour/7 day Communication Centre are scheduled 12 hours shifts on four rotating platoons, with each platoon staffed by 2 full time and 1 part time Communicator. Additional staff complement the 24-7 platoons at peak times, including: 1 part time Communicator dedicated to fire services scheduled 1pm-9pm everyday, and a Switchboard Operator scheduled 10am-6pm Monday to Friday. The second Switchboard Operator position vacancy is temporarily being allotted to a Communications Training position. It is a complex undertaking managing and staffing a high-stress Communications Centre and equitably balancing schedules, workload, vacations, member wellness, hiring, and ongoing training.

The number of vacant or unfilled positions in the OSECC varies, and impacts the amount of overtime, call-outs and workload demands. Recruiting and retaining Communicators is an ongoing, province-wide issue. Developing a robust recruitment and retention strategy is an important action in the OSPS 2023-2026 Operations Plan to foster a sustainable emergency communication centre.

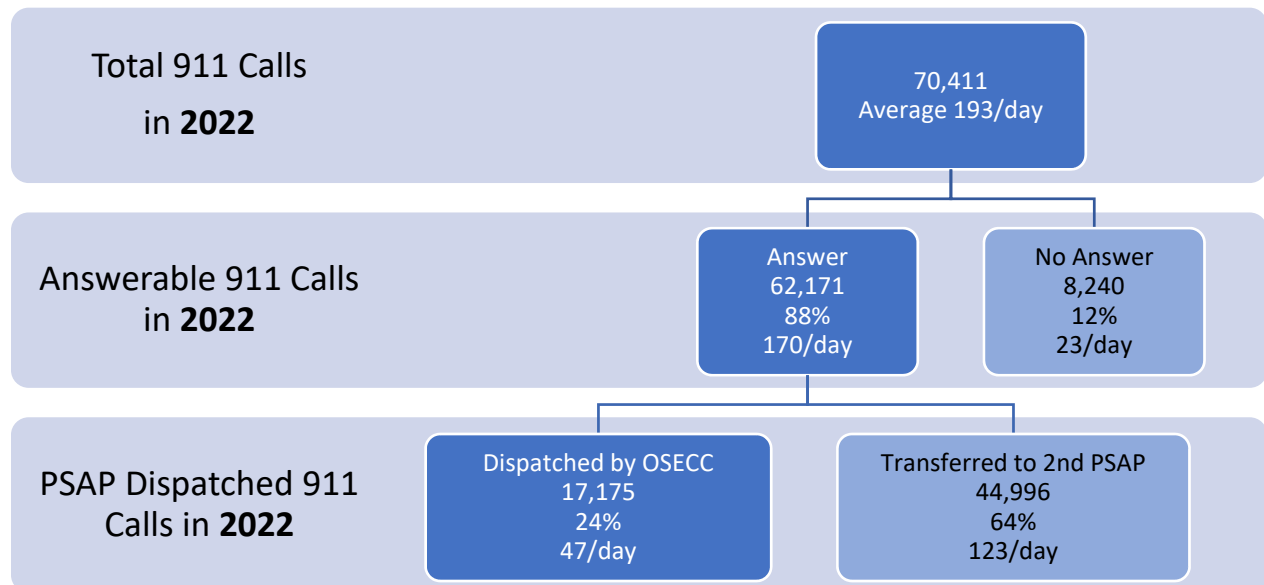
**OSECC Human Resources - April 2023:** Key human resource metrics will be included in the OSECC monthly report. As shown in the April 2023 monthly report, as of the end of April, the OSECC was carrying 1 full-time and 8 part time Communicator vacancies. During April, 17 interviews were conducted and onboarding of additional staff looks promising. So far in 2023, there has been 3 resignations and 3 new hires. During April, there were 66 hours of sick leave, and 62 hours of overtime by full-time members. These metrics will continue to be monitored as the staffing complement changes.

## Call Statistics

The OSECC receives and processes calls from several different sources, including: the 911 emergency line; administrative or non-emergency phone lines; initiated by police officers in the field; by community members walking into the police station; or by online police reports. Different calls statistics for the OSECC can be captured from these different sources, each offering unique insights, as well as limitations. It is important to note that some calls received through 911 are not emergencies, and some calls received through the administrative line are emergencies – all are quickly managed and redirected as necessary by the Switchboard Operator and Communicators.

**911 Calls:** Calls from the 911 emergency phone line for police, fire, or ambulance are tracked and documented in Bell Flex activity reports. The detailed 911 data includes key time milestones for: calls from different wireless providers; calls transferred to other secondary PSAPs; the transfer handling times; and No Answer Calls (calls that are disconnected, hung up before answered, non-legitimate internet numbers, or otherwise unable to be followed up). The Bell Flex reports do not distinguish between the different agencies served by the OSECC as the 911 call comes in.

In 2022, there were over 70,000 emergency 911 calls processed through the OSECC, which represents an average rate of 193 calls from the 911 line per day, as shown below. In 2018, five years ago, the average daily 911 call rate was 163 calls/day – an increase in volume by 18%. As shown below, from the total 911 calls received in 2022, OSECC Communicators transfer 64% of the 911 calls to secondary PSAPs, and dispatch 24% of the total 911 calls received.

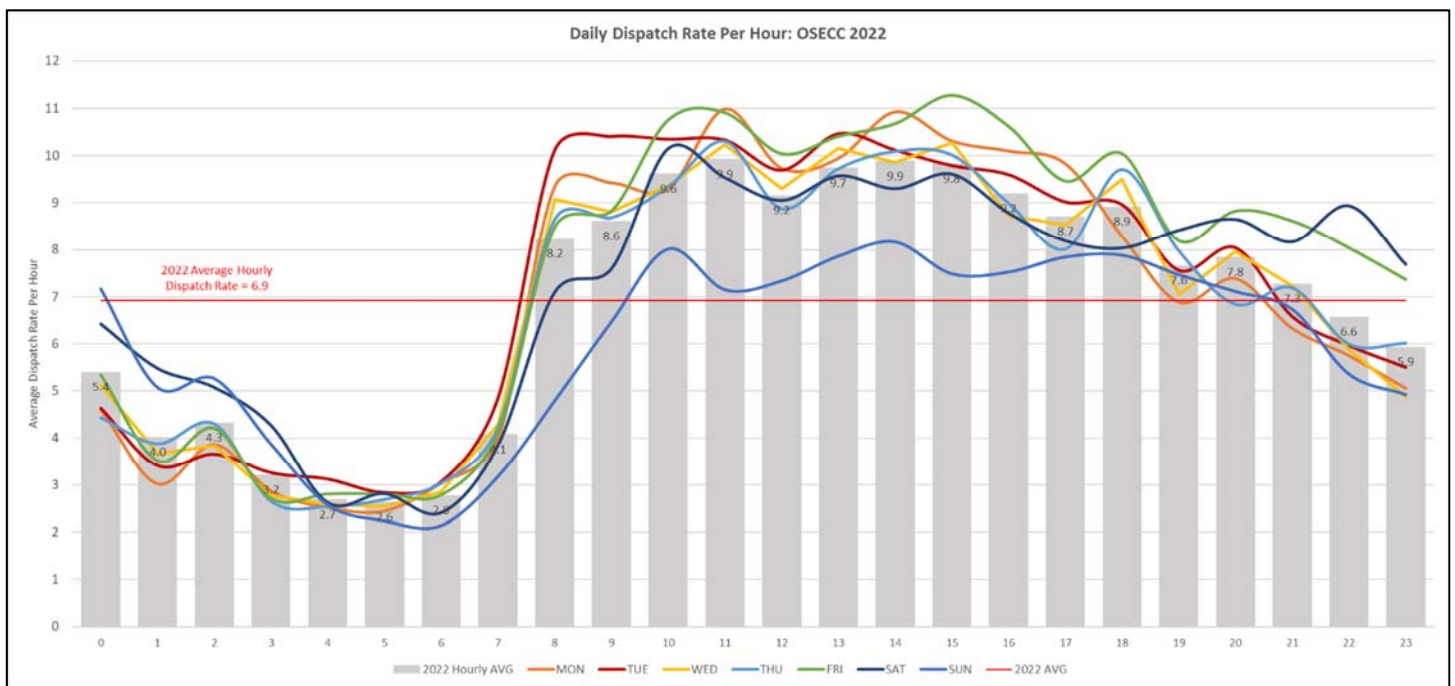


**OSECC 911 Calls - April 2023:** Key 911 call metrics will be included in an evolving OSECC monthly report. As shown in the April 2023 monthly report, there were 6,132 emergency calls into the OSECC, representing an average rate of 204/day, which vary by day of week and hour of day. Year-to-date, this volume is a 10% increase from last year. Correspondingly, the volume and rate of no answer calls, transferred calls, and calls dispatched by OSECC are also increasing. There were 1,540 emergency calls dispatched in April, representing an average daily call rate of 51.3 and a year-to-date increase of 4%.

**Computer Aided Dispatch (CAD) Events:** 911 calls that are not transferred to a secondary PSAP are then managed by the OSECC in the CAD system. Communicators dispatch calls and track officer/unit assignments and location changes in this dynamic radio communication system. Events dispatched come from the 911 emergency line (17,175 in 2022 as shown above), and also from: the administrative line; generated by officers; and by people walking-into the police station(s).

The Ontario Police Technology Information Cooperative (OPTIC) offers some business intelligence through their On-Call Analytics (OCA) platform. Metrics for the unique agencies served is possible through OCA but customization is limited.

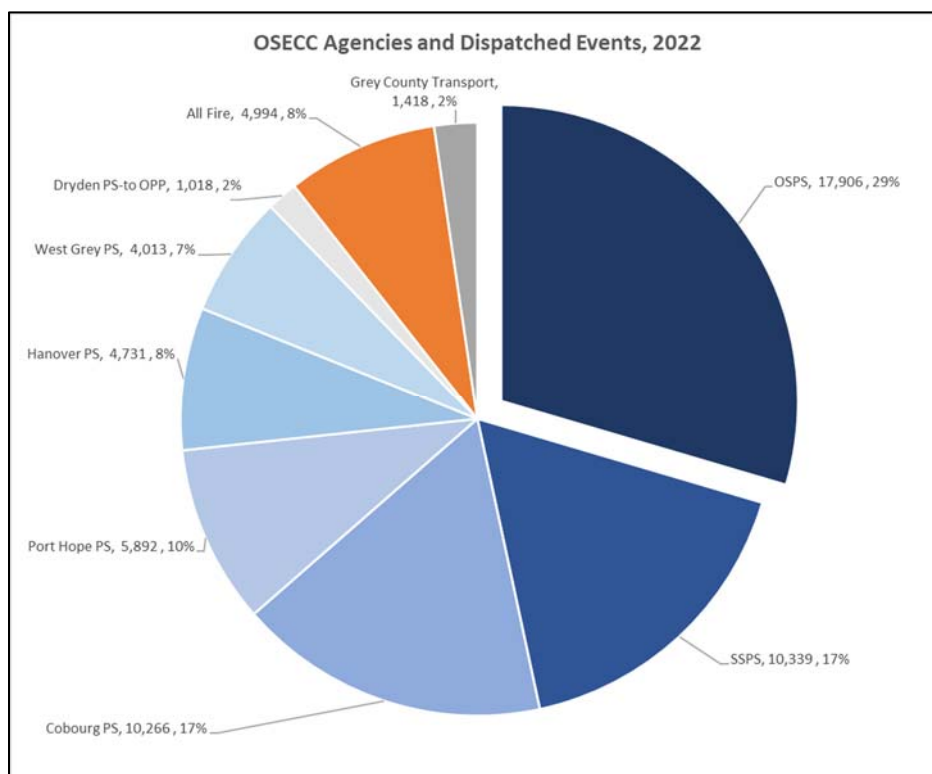
The total number of CAD events dispatched by the OSECC in 2022, according to OCA, was 60,577, an average rate of 166 CAD events dispatched per day, or an average of 6.9 per hour. This volume can vary significantly by month, by day of week, and by hour of day as shown in the following graph.



In 2018, five years ago, the total number of CAD events dispatched by OSECC was 54,887. Even with two less police services being dispatched in 2022, there has still been an increase in volume of 10% or a change in average daily dispatch rate from 150 in 2018 to 166 calls dispatched per day.

In 2022, the six police agencies served by OSECC accounted for about 90% of the dispatched events, while fire agencies composed 8% and Grey County Transportation 2%, as shown in the pie chart below. Since 2018, the most significant growth in OSECC dispatching volume is from Saugeen Shores PS (+4,102 calls), Owen Sound PS (+2,253), and the combined fire agencies (+2,096).





**OSECC CAD Dispatched Events - April 2023:** Key metrics related to CAD Dispatched Events will be included in an evolving OSECC monthly report. As shown in the April 2023 monthly report, there were 5,365 calls dispatched this past month, representing an average dispatch rate of 179 per day. As shown in the graph, two of the first four months of 2023 are already above last year's average daily dispatch rate. Covid has influenced changes in demands, however, summer months with warmer weather, more daylight, and increased tourism, usually drive this average up. Significantly higher demands are forecasted for the new few months. In future monthly reports, additional metrics will be included such as calls by priority, by most frequent type, average service times, and response times to priority calls.

**Records Management System (RMS):** Once an event is closed in CAD, the data rolls into Niche RMS. Any and all further updates to a police occurrence are completed in RMS. Like CAD, Niche RMS is managed by OPTIC. Unlike CAD, RMS is restricted to police agencies only. In the case of online police reports, they are generated directly in RMS.

**Administrative Calls:** One significant metric currently unavailable is volume of calls generated from the administrative phone lines that may or may not be dispatched for an officer to respond. Examples of administrative calls that do not get dispatched include: requests to speak with officers, questions about criminal record checks, requests for copies of reports, or bail inquiries from duty counsel. The Switchboard Operator manages these administrative calls for Owen Sound, Hanover, West Grey, Saugeen Shores, Port Hope and Cobourg police services. They are transferred internally or information is provided to contact these agencies directly, providing the caller with another extension or phone number. When the Switchboard Operator is not scheduled, the OSECC Communicators also handle administrative calls. Unique to Hanover Police Service (HPS), which keeps their station door locked and

unattended, anyone walking-in is directed to a phone in the HPS lobby which rings to the OSECC. Switchboard Operators or Communicators must then call into the HPS station or advise an HPS officer over the radio. Once the new phone system is fully implemented with NG911, there will be additional metrics available on administrative calls.

### Information Technology (IT) Infrastructure

Technology support is essential to the smooth operation and growth of the OSECC. The implementation and training required for migration to NG911 later this year is a considerable focus. Progress is being made at the back-up site, and preliminary plans are underway for a newly renovated space for the primary OSECC location on the second floor of the OSPS station.

### Future Initiatives

Fostering a long-term, sustainable emergency communication centre is recognized as an important goal in the 2023-2026 OSPS Operations Plan. Six specific Actions identified to achieve this goal are, or will be, initiated. For example, in the OSECC's current location on the main floor of the OSPS station, there are six dispatching workstations, along with switchboard located in a separate office down the hall. As mentioned, renovations are underway that will expand the Communication Centre to ten workstations and include switchboard in the same space. Relocating the OSECC to a modern, functional workspace that better supports emergency dispatch needs was anticipated to meet the growing needs of OSECC as a NG911 host.

The recently renovated workstations at the OSECC back-up location in the City of Owen Sound's Public Works will go live first with NG911 and also offer a training location. Routine testing and operating from the back-up communication centre will be part of NG911 migration, and will continue on a regular basis.

### Evolving monthly OSECC report

The development of a monthly OSECC report for senior management and for the Board will be ongoing with the intent to provide monitoring capabilities of key performance indicators such as call volumes, call answer times, response times, service times, call sources and priorities, and staffing levels, while incorporating National Emergency Number Association (NENA) standards as a benchmark when applicable. The attached OSECC April 2023 is focused mainly on volume to highlight the scope of the OSECC.

2023 will be a pivotal year for OSECC's migration to a new phone system and to the new NG911 infrastructure. Future initiatives and actions in the Operations Plan will support more targeted performance measurement. Real-time monitoring of call wait times and queues on a wall-mounted screen in the new Communications Centre will embed these metrics into day-to-day operations. With the significant changes ahead, the monthly OSECC Board report will continue as a work-in-progress as data becomes more readily available and evaluated.

### FINANCIAL/RISK IMPLICATION(S):

Risk management and contingency planning are integral to the day-to-day operations of a Public Safety Answering Point. While the OSECC continues to grow and evolve, OSPS strives to maintain a balance of staffing that best aligns with workload demands, member wellness, emergency response standards, and contracted client expectations.

**OPERATIONS PLAN:**

Within the 2023-2026 OSPS Operations Plan, six unique actions have been identified as important to reach towards the goal of fostering a sustainable emergency communication centre. In addition, monitoring and publishing emergency response times to priority calls is part of the goal to address safety concerns identified by the community.

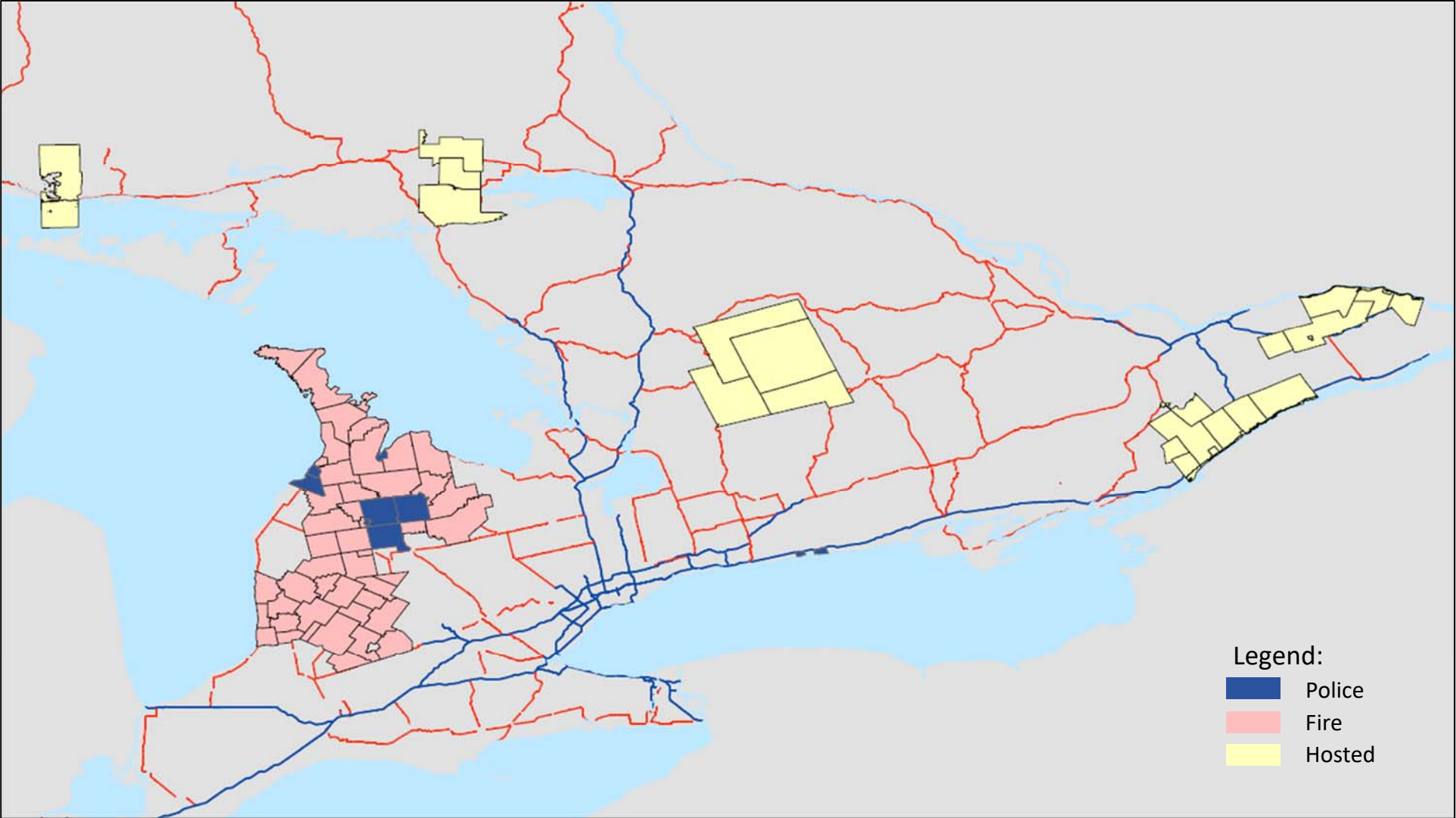
**ATTACHMENT(S):**

- OSECC Service Coverage Map
- OSECC Monthly Report – April 2023

**SUBMITTED BY:**


Suzanne Bell-Matheson, Director, Corporate Services  
Chris Hill, Director, Information Technology  
Marg Gloade, Strategic Analyst


# Owen Sound Emergency Communications Centre (OSECC) Service Coverage Map




# OSECC MONTHLY REPORT – APRIL 2023

## HUMAN RESOURCES

FT Communicator: 

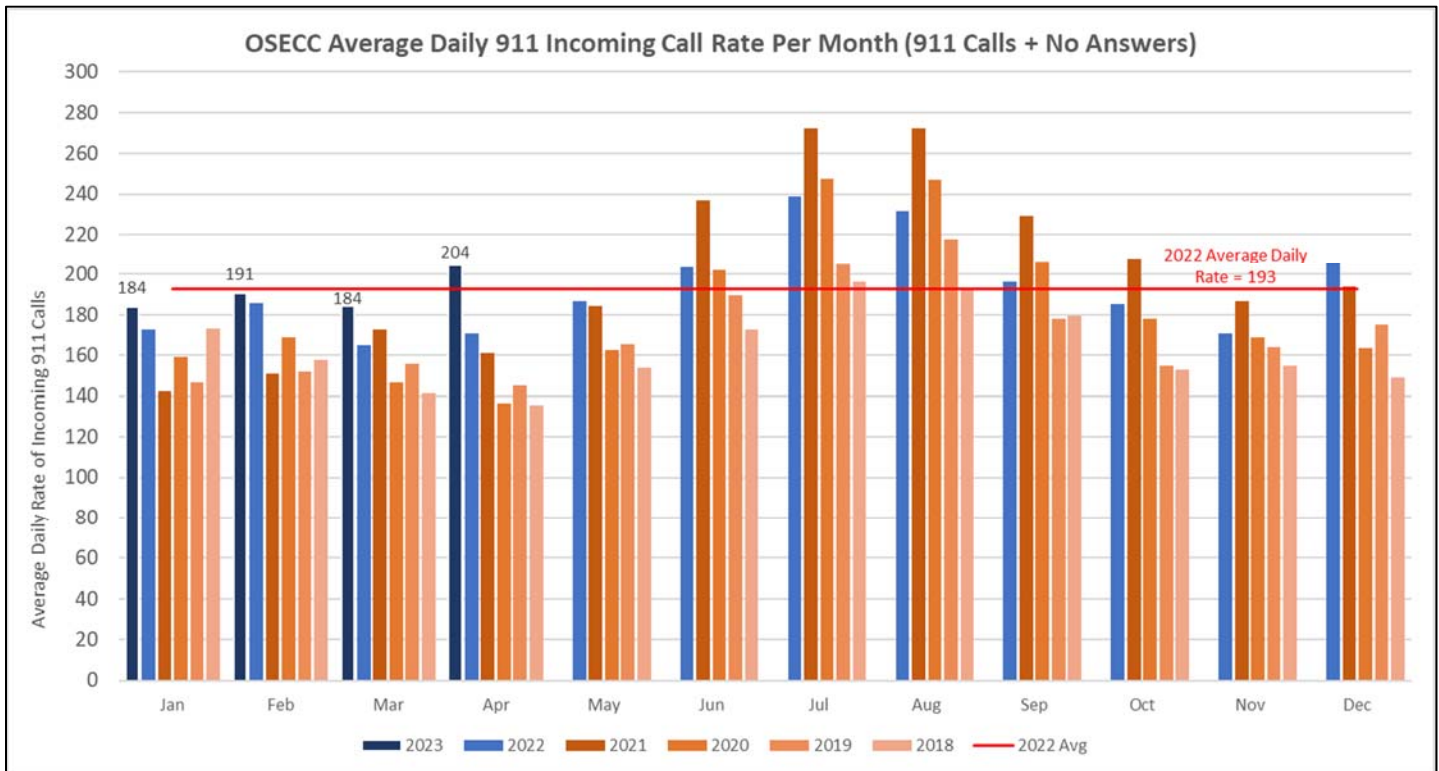
PT Communicator: 

Switchboard Op.: 

	Hires		Resignations		Retirements		Interviews		Vacancies	
	FT	PT	FT	PT	FT	PT	FT	PT	FT	PT
Jan-23	--	--	--	--	--	--	--	--	--	--
Feb-23	--	1	--	--	--	--	--	--	--	--
Mar-23	--	--	1	1	--	--	--	--	--	--
Apr-23	--	--	--	1	--	--	--	17	1	8
<b>2023 Year-to-Date</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>1</b>	<b>8</b>

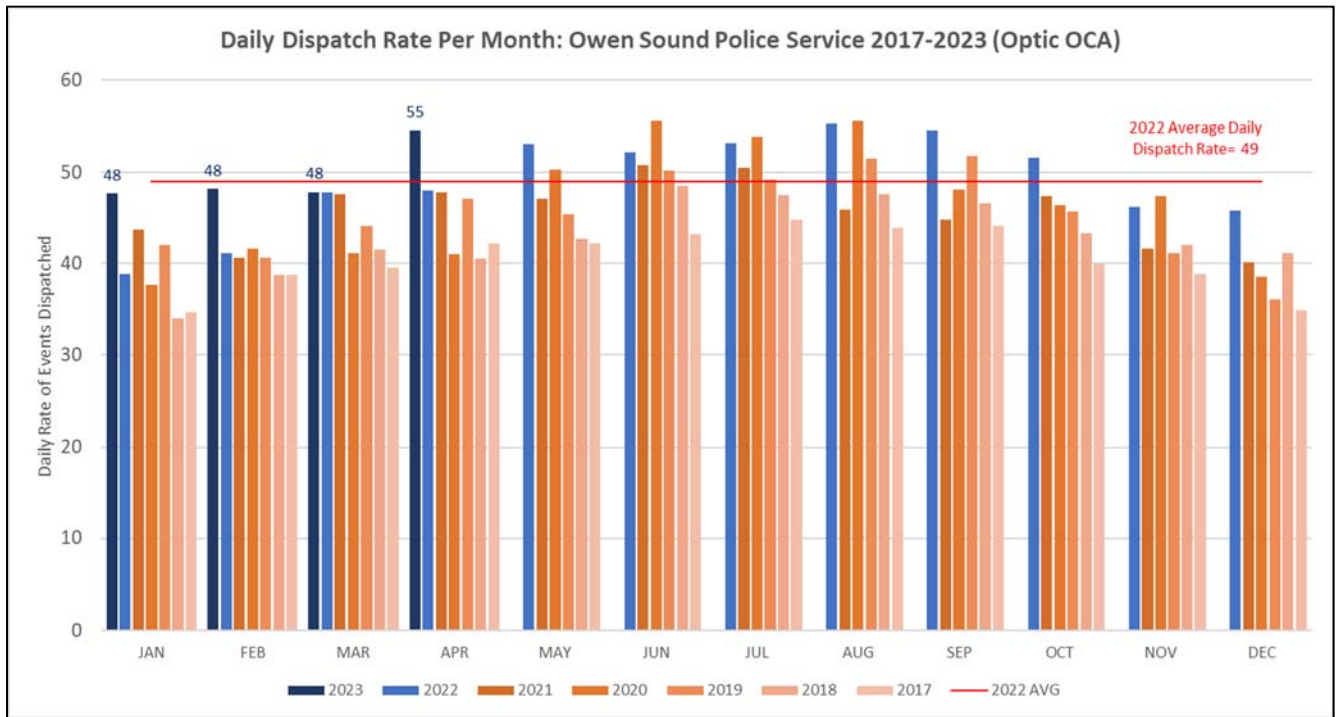
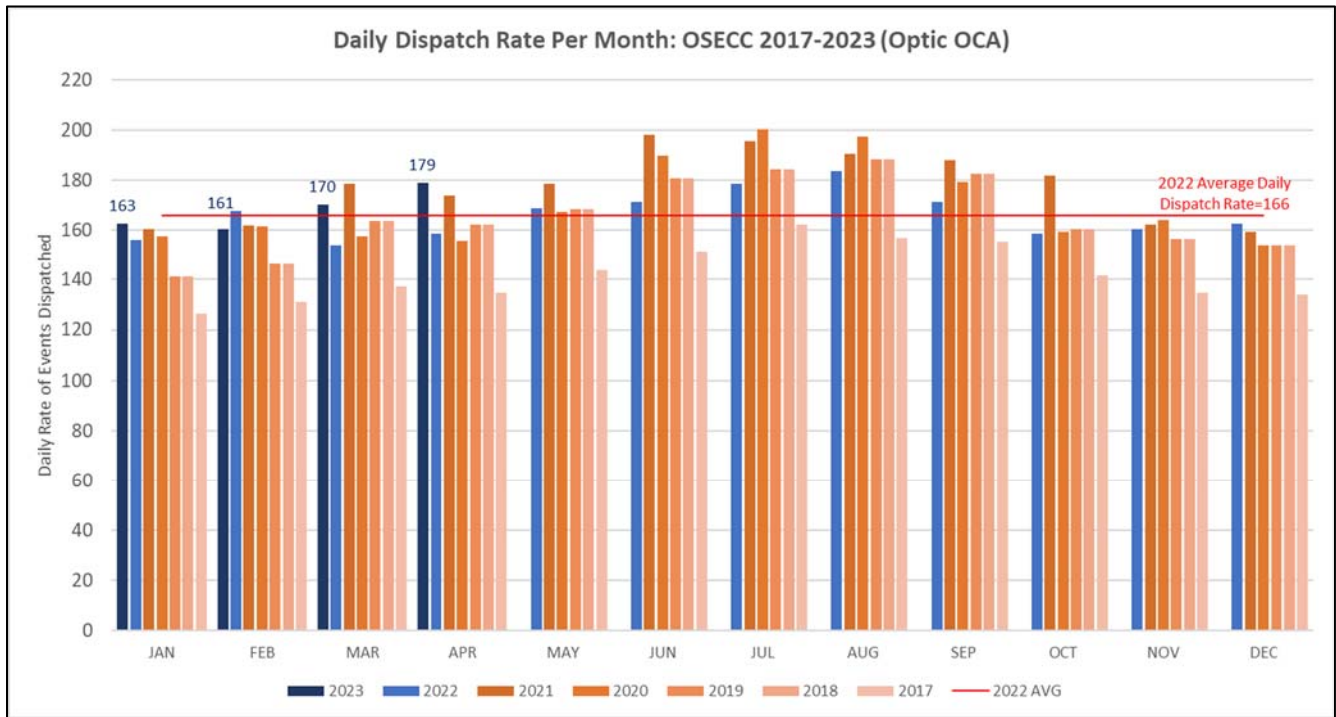
## 911 CALLS TO OSECC


Source: Bell Flex reports	This Month April 2023	Same Month Previous Year	% Change	Previous Month	2023 Year-to-Date	2022 Year-to-Date	% Change
		April 2022		March 2023	Jan.1-Apr.30, 2023	Jan.1-Apr.30, 2022	
<b>All 911 Calls (Number)</b>	6,132	5,119	19.8%	5,717	22,878	20,789	10.0%
Avg Daily Rate	204.4	170.6	19.8%	184.4	190.8	173.5	10.0%
<b>No Answer 911 Calls (Number)</b>	934	561	66.5%	768	3,338	2,616	27.6%
<b>Answered 911 Calls (Number)</b>	5,198	4,558	14.0%	4,949	19,540	18,173	7.5%
Avg Daily Rate	173.3	151.9	14.1%	159.6	162.9	151.7	7.4%
<b>Transferred to Secondary PSAP (Number)</b>	3,658	3,116	17.4%	3,611	14,107	12,955	8.9%
<b>Dispatched by OSECC (Number)</b>	1,540	1,442	6.8%	1,338	5,433	5,218	4.1%
Avg Daily Rate	51.3	48.1	6.7%	43.2	45.3	43.5	4.1%



# DISPATCHED CAD EVENTS IN OSECC

Source: OPTIC's OnCallAnalytics	This Month April 2023	Same Month		Previous Month March 2023	2023		2022	
		April 2022	% Change		Year-to-Date Jan.1-Apr.30, 2023	Year-to-Date Jan.1-Apr.30, 2022	% Change	
<b>All CAD Events in OSECC (Number)</b>	<b>5,365</b>	<b>4,763</b>	<b>12.6%</b>	<b>5,280</b>	<b>20,181</b>	<b>19,060</b>	<b>5.9%</b>	
All Police (inc. OSPS)	4,795	4,314	11.1%	4,636	17,766	16,812	5.7%	
All Fire	494	358	38.0%	427	1,606	1,329	20.8%	
Grey County Transport	76	91	-16.5%	217	809	919	-12.0%	
OSPS	1,636	1,441	13.5%	1,485	5,952	5,281	12.7%	
<b>All CAD Events in OSECC (Avg Daily Rate)</b>	<b>178.8</b>	<b>158.8</b>	<b>12.6%</b>	<b>176.0</b>	<b>168.2</b>	<b>158.8</b>	<b>5.9%</b>	
All Police (inc. OSPS)	159.8	143.8	11.1%	154.5	148.1	140.1	5.7%	
All Fire	16.5	11.9	38.0%	14.2	13.4	11.1	20.8%	
Grey County Transport	2.5	3.0	-16.5%	7.2	6.7	7.7	-12.0%	
OSPS	54.5	48.0	13.5%	49.5	49.6	44.0	12.7%	





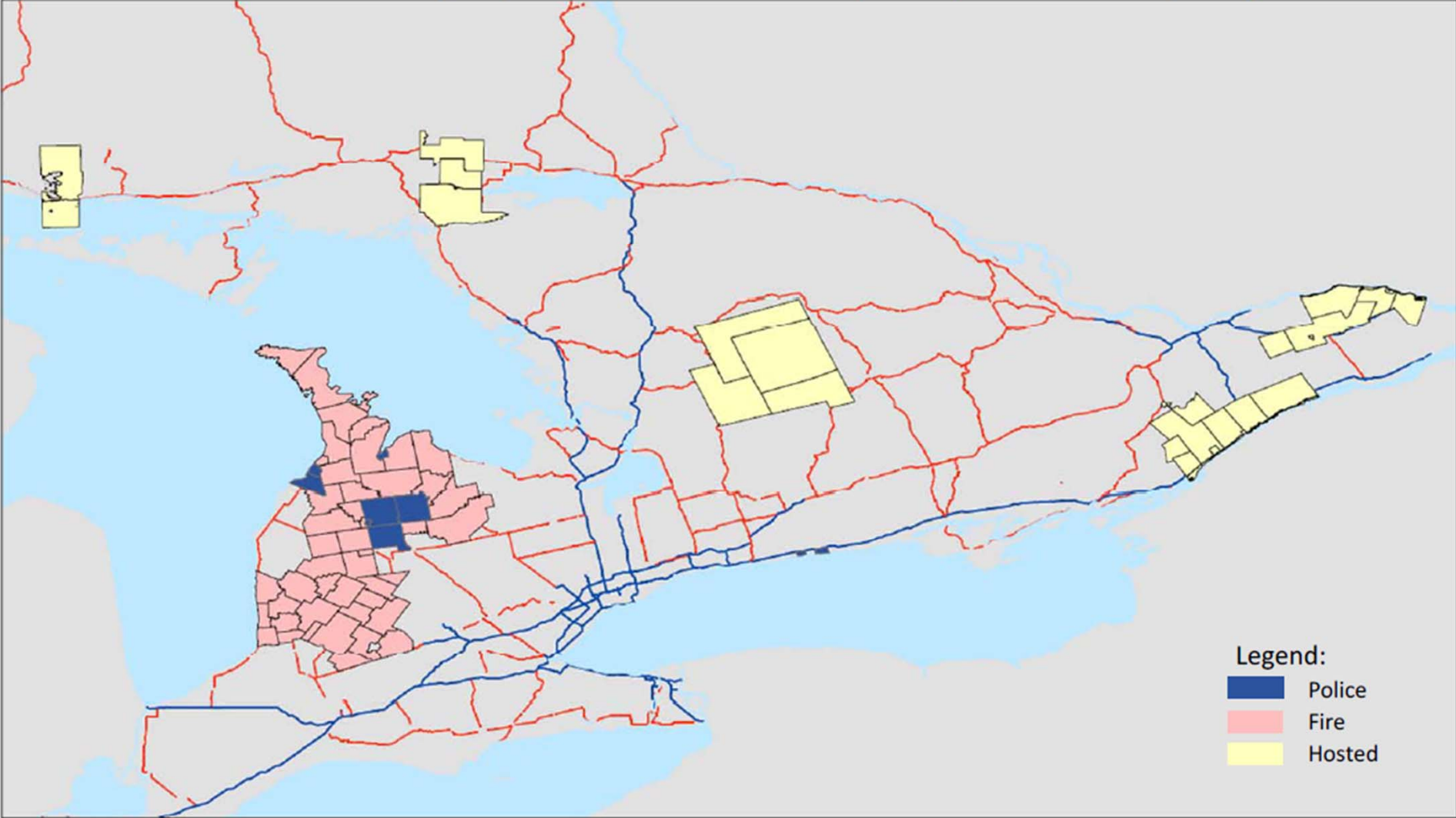
# Owen Sound Emergency Communications Centre (OSECC)

Presentation to the Owen Sound Police Services Board

May 24, 2023



# Owen Sound Emergency Communications Centre (OSECC) Service Coverage Map





# Human Resources – April 2023



	Hires		Resignations		Retirements		Interviews		Vacancies	
	FT	PT	FT	PT	FT	PT	FT	PT	FT	PT
Jan-23	--	--	--	--	--	--	--	--	--	--
Feb-23	--	1	--	--	--	--	--	--	--	--
Mar-23	--	--	1	1	--	--	--	--	--	--
Apr-23	--	--	--	1	--	--	--	17	1	8
<b>2023 Year-to-Date</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>1</b>	<b>8</b>

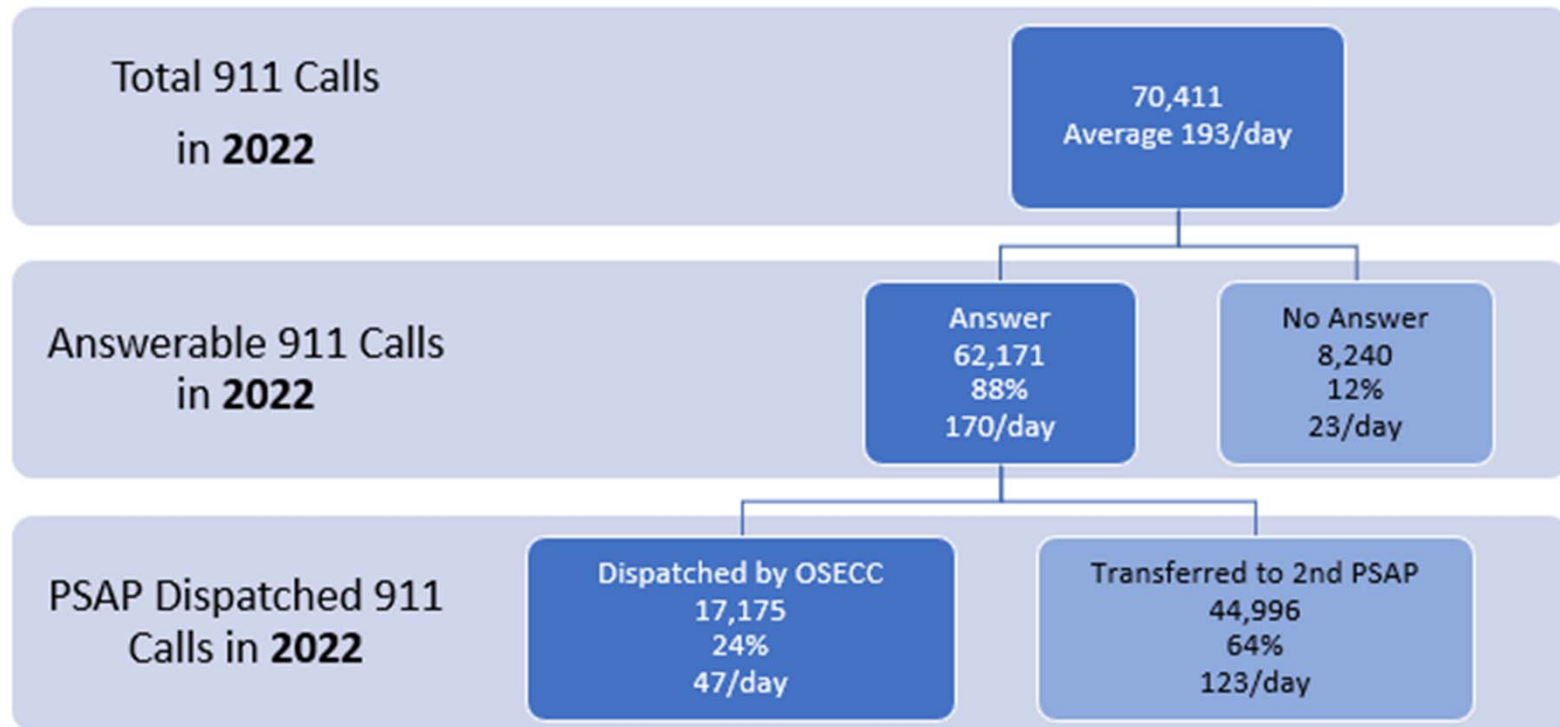


# Call Sources and Statistics

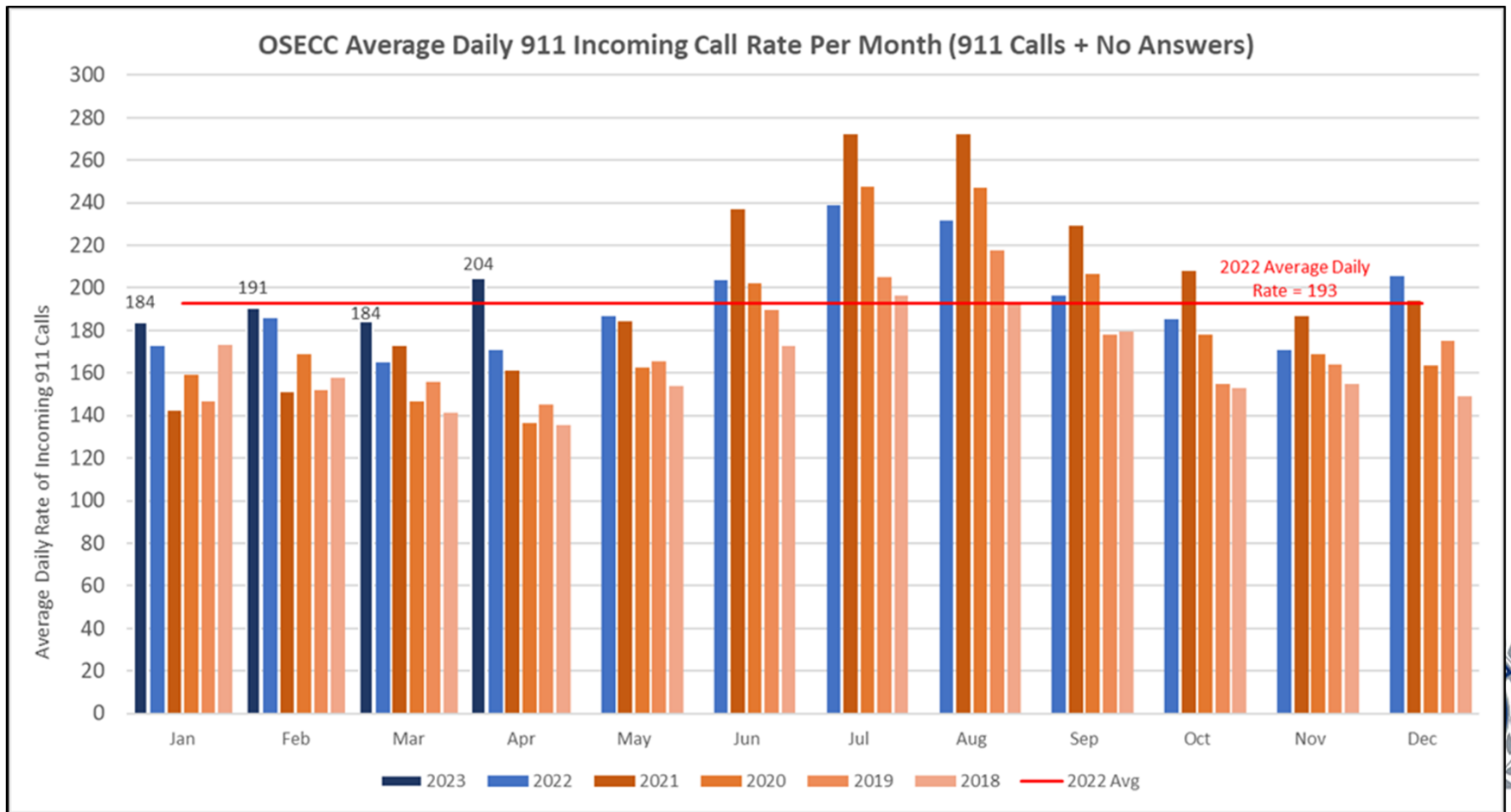
- 911 Emergency Phone Line
- Administrative Phone Line
- Initiated by Police Officers
- Walk-Ins to the Police Station
- Online reports



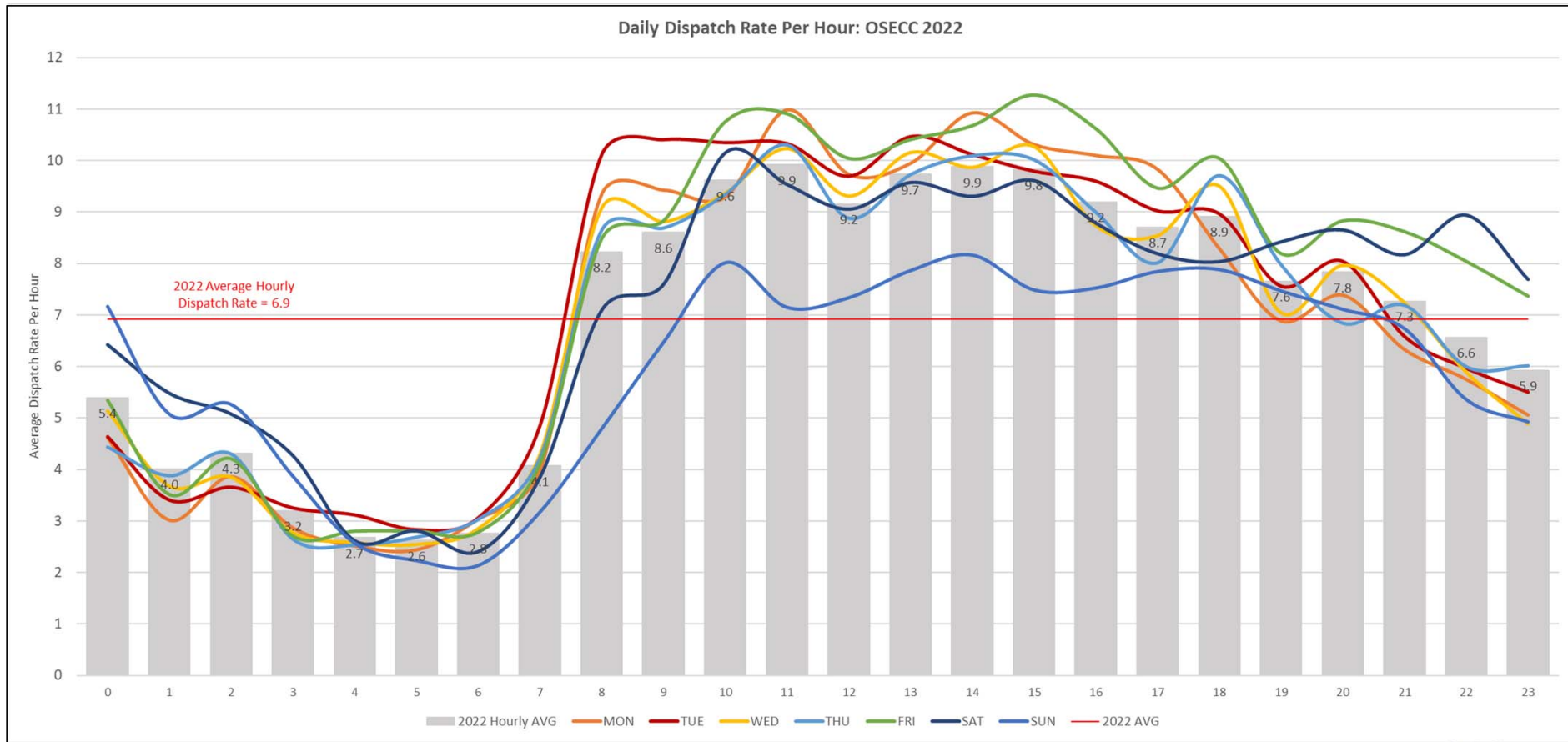
# 911 Calls in 2022



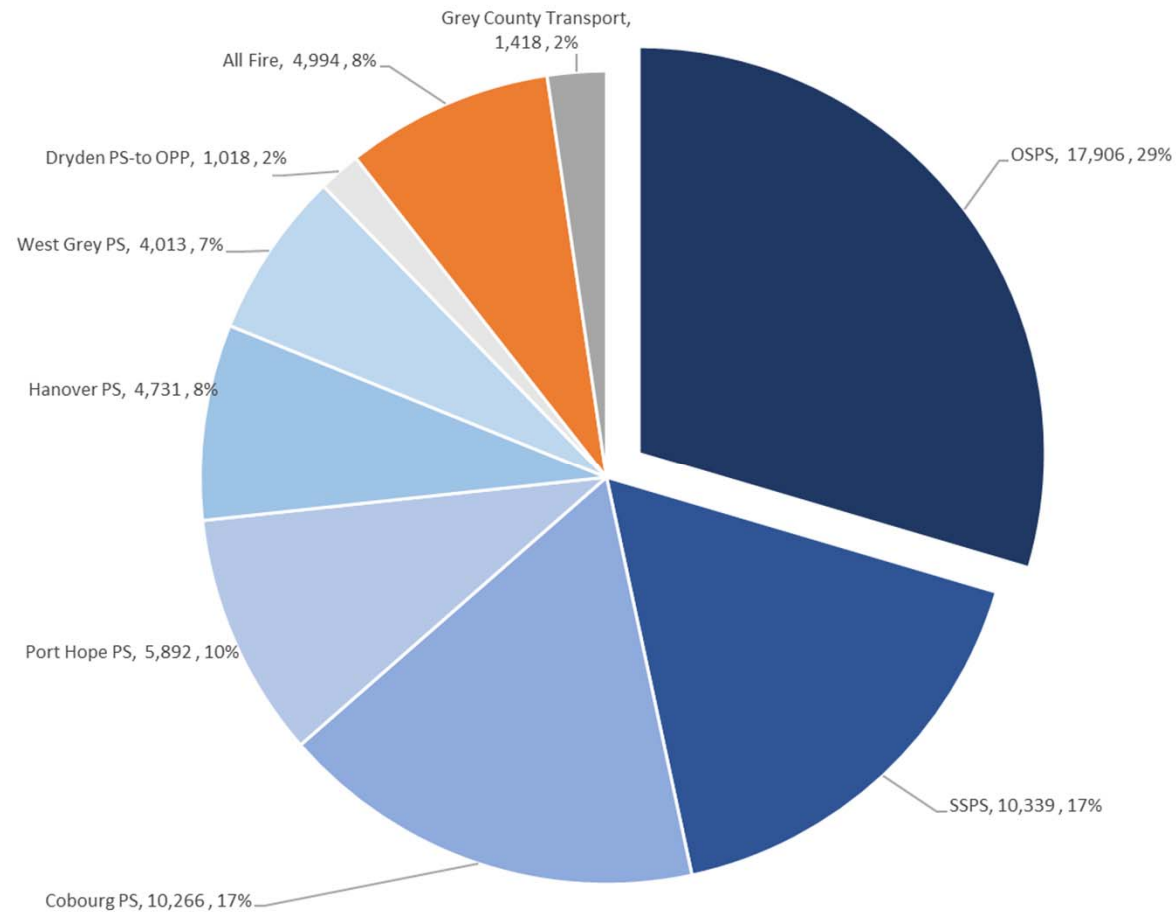
# 911 Calls – April 2023



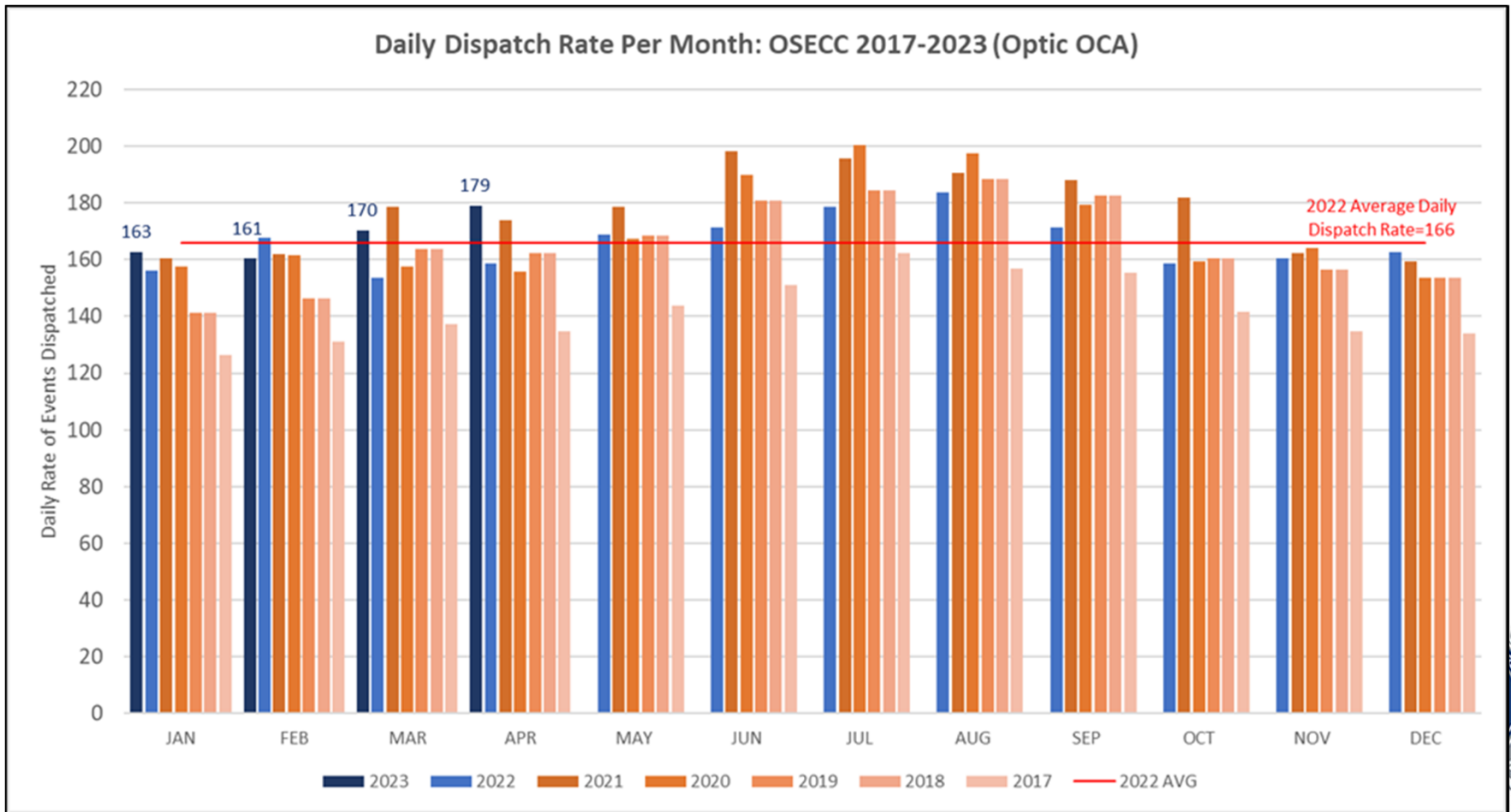
# CAD Events in 2022



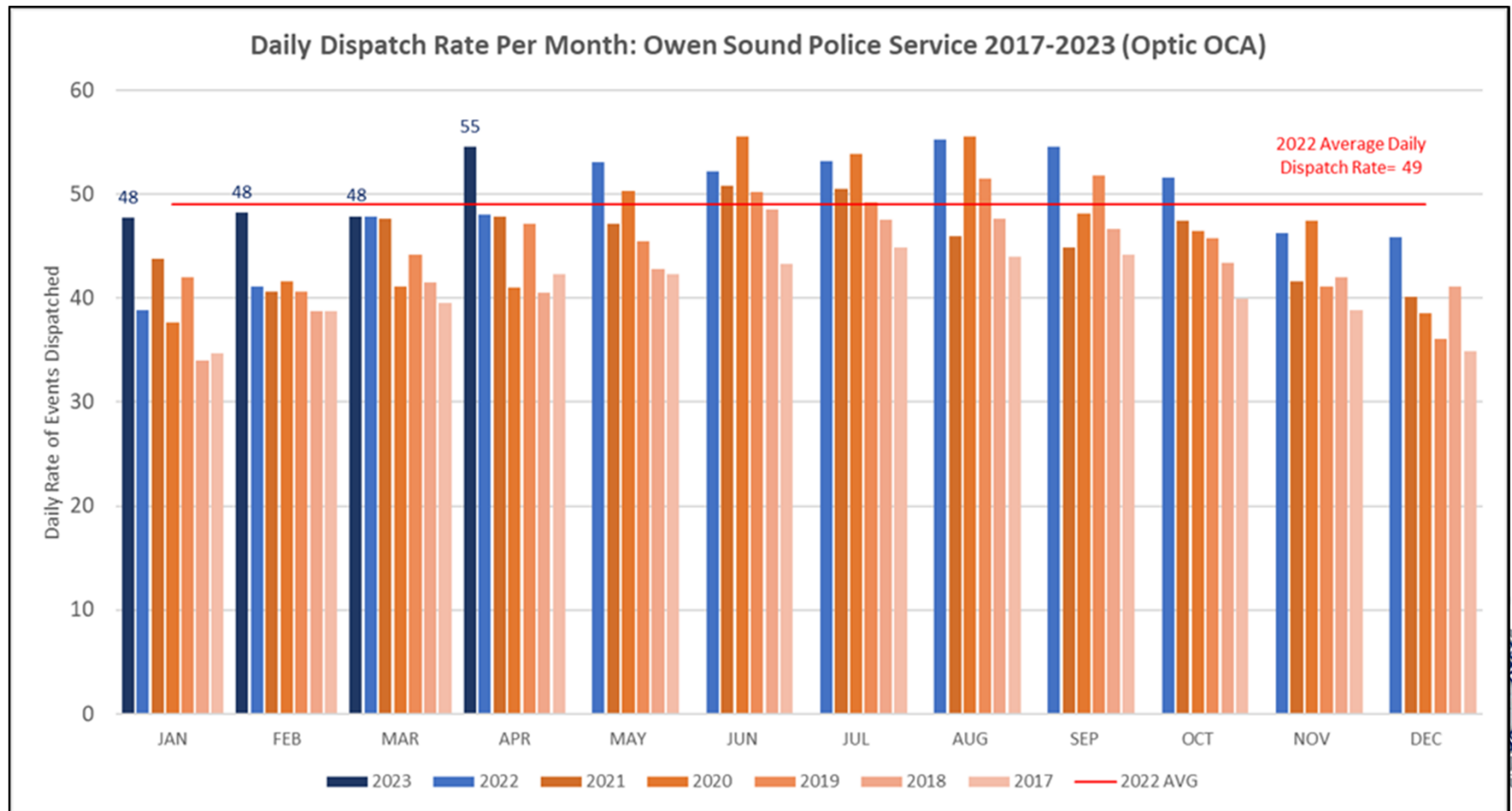
# CAD Events by Agencies Served 2022



# CAD Events – April 2023



# OSPS CAD Events – April 2023





# Evolving OSECC Monthly Report

- 911 Emergency Phone Line
  - Incorporate National Emergency Number Association (NENA) standards
- Administrative Phone Line
  - Statistics available with new phone system implementation
- CAD Events
  - Calls by priority, response times to emergency calls, frequent call types, service times
- OSECC and NG911 updates
  - Renovations, NG911 migration, training



Questions?





## Report to the Board: Information Technology

*From: Director of Information Technology Services – C. Hill*

*Date: April 17 2023*

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- Trip to Brockville Police for IT assistance and NG911 consultations (Police and Fire)
- Meetings with Strategic Analyst for CAD/Niche Data reporting
- NG911 Budget planning and grant application
- Hexagon and TabletCommand integration discussions for fire dispatch
- Komutel NG911 testing at alternative site with Bell Canada
- Communications Renovation Tender Review
- Trip to Gananoque, Brockville, Smiths Falls for NG911 consultations (Police and Fire)



## REPORT TO THE OWEN SOUND POLICE SERVICES BOARD

**SUBJECT:** Information Technology (Non-Comm Centre)  
**TO:** Chair and Members of the Owen Sound Police Services Board  
**DATE:** May 24, 2023

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### RECOMMENDATION(S):

For Information Purposes

### REPORT:

#### **Saugeen Shores IT Contract**

During the month of April, Chief Ambrose and IT Hill attended the Saugeen Shores Police Service to review a revised IT services contract which provided clarification on duties, responsibilities, etc. This will allow for efficiencies and expectations of resolution/response of duties assigned to Town of Saugeen Shores/OSPS staff or contractors.

#### **ALPR onboarding**

All ALPR items that were recently purchased have been installed and onboarded with the exception of one set which is reserved for the upcoming cruiser upfitting (2023 Hybrid) in the coming weeks (waiting on supply chain for police specific components slated for June delivery). Training will be handled through qualified/certified Uniform members (if not already completed in block training).

#### **WGPS Office 365 Migration Test Project**

OSPS in partnership with the West Grey Police Service are now underway of upgrading to the Office 365/Microsoft Cloud platform for Email and related services. Due to RCMP requirements, additional items are necessary for privacy/security reasons which increase cost compared to a basic business user. Ongoing costs will be monitored over the next 24 months for subscription/usage to determine best upgrade path for our Service when our existing software becomes end of life in October 2025.

#### **DEMS Pilot Project**

Currently, one unit is deployed with the training officer/ident (Mobile device) with all cruiser mobile devices being upgraded by end of May. This will allow pilot project to extend to qualified members of the Service to take digital evidence (primarily photos) and send content to the Ident/Property members for submission for court cases.

**FINANCIAL/RISK IMPLICATION(S):**

Nil currently. Will monitor DEMS subscription costs with Chief of Police as well as WGPS O365 subscription costs.

**OPERATIONS PLAN:**

Sustainability Goal 1d) by developing a long-term information technology (IT) plan that anticipates future IT priorities and demands

S 4b) by forecasting long term OSPS budgeting requirements

**ATTACHMENT(S):**

Nil

**SUBMITTED BY:**

Christopher Hill, Director of IT



## Report to the Board: Chief 's Activities March 2023

From: Chief C. Ambrose

Date: Tuesday May 16<sup>th</sup>, 2023

- CACP ICT Spring Meeting, Peel Region – 1 day
- NG911, Dispatch & IT Meetings – 23 hours
- Finance Duties – Several hours
- HR Interviews & Hiring – 5 hours
- Beyond Operational Stress – 1 hour
- City of Owen Sound Meetings – 1.5 hours
- Meeting at M'Wikwedong – 1.5 hours
- Meeting with Executive Director, Woman's House Grey Bruce – 1 hour
- OACP Small and Mids Meeting – Peterborough – 2 days
- City of Owen Sound City Elected Officials Incumbency Management Workshop – 2 hours
- Meeting Minister of Solicitor General Ontario Major Case Management – 2 hours
- Court Security Meeting – 1.5 hours
- Boots on the Ground Info Session Port Elgin – 2.5 hours
- Grey Bruce Police Leaders Call – .5 hour
- Meeting with GBHS & CMHA Re: Hospital Turnover Times – 1 hour
- Grey Bruce Police Hospital Protocol Transition Meeting – 1 hour
- Grey Bruce Drug Strategy Leadership Group Meeting – 2 hours

- Grey Bruce Drug Strategy OPIOD Working Group Meeting – 1 hour
- Annual Leave + Sick Day – 8 days



## Report to the Board: Chief 's Activities April 2023

From: Chief C. Ambrose

Date: Tuesday May 16<sup>th</sup>, 2023

- Grey Bruce Child and Family Services Investigation Protocol – 1 hour
- NG911, Dispatch & IT Meetings – 5.5 hours
- Finance Duties – Several hours
- Owen Sound Courts West Region Case Management Forum – 4 hours
- Meeting Cole Cioran Intro Tech Solutions and IT Solutions – 2 hours
- SLT Meeting OSPS – 3.5 hours
- OACP Labour Conference – 3 days
- Owen Sound Court Security Meeting – 1 hour
- OACP Leadership Forum – 3 days
- OSPS Site Assessment Survey - 2 hours
- Investigating Issue Meeting – 3.5 hours
- City of Owen Sound City Hall Meetings – 3 hours
- OSPSB Joint Board Training, Hanover – 5 hours
- Grey Bruce Drug Strategy Steering Meeting – 2 hours
- Community Advisory Committee for Urgent & Emergent Public Health Issues – 1 hour
- Annual Leave + Sick Day – 6 days